

You can get this game at www.magic-play.eu

FACTORY CONTACT INFORMATION



BAY TEK GAMES INC. Pulaski Industrial Park 1077 East. Glenbrook Drive Pulaski, WI 54162 USA

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Scan here!



Log on to: www.baytekgames.com/parts then click on the Parts N' Service tab, or scan the QR code to the right with your Smartphone to jump straight to this game's parts page!

SALES PARTS SERVICE

MON - FRI 8 AM - 5 PM C.S.T.

All games are proudly manufactured at our factory in Pulaski, Wisconsin, USA

GAME INSPECTION

Inspect the game for any damaged, loose, or missing parts. If damage is found, please contact your freight carrier first. Then, contact Bay Tek Games' Service Department at 920.822.3951 or e-mail them at service@baytekgames.com for further assistance.

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WELCOME TO: Beer Pong Master

Congratulations on your Beer Pong Master™ purchase!

Engourage friendly competition with the popular sport of Beer Pong! With automatic dispensing balls and brightly lit target cups, all you need to supply are the beverages!

This innovative bar game provides the opportunity to create contests and leagues, as well as offer prizes for high scores!

Please take a moment to read through this manual and be sure to contact our factory if you have any questions, or would like some more information.

Thank you for your purchase! Your business is important to us and we hope you enjoy this game as much as we do!

Your Friends at Bay Tek Games



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HOW TO PLAY

Insert credits.

Stand behind the shot line and toss or bounce the balls into the cups, trying to hit each cup and turn off the blue lights inside.

Challenge your friends for the high score!









GAME SPECIFICATIONS

| WEIGHT | | | | | | | |
|--------------|------------|--|--|--|--|--|--|
| NET WEIGHT | 475 LBS. | | | | | | |
| SHIP WEIGHT | 525 LBS. | | | | | | |
| DIMENSIONS | | | | | | | |
| WIDTH | 30" | | | | | | |
| DEPTH | 71" | | | | | | |
| HEIGHT | 77" | | | | | | |
| OPERATING TI | EMPERATURE | | | | | | |
| FAHRENHEIT | 80-100 | | | | | | |
| CELSIUS | 26.7-37.8 | | | | | | |

| POWER REQUIREMENTS | | | | | | | |
|--------------------------|-------------------|---|-------------------|--|--|--|--|
| INPUT VOLTAGE RANGE | 100 to 120 VAC | / | 220 to 240 VAC | | | | |
| INPUT FREQUENCY RANGE | 50 HZ | / | 60 HZ | | | | |

| MAX START UP CURRENT | OPERATING CURRENT |
|-------------------------|----------------------|
| 1 AMPS @ 115 VAC | 1.5 AMPS @ 115 VAC |
| 0.5 AMPS @ 230 VAC | .75 AMPS @ 230 VAC |

SAFETY PRECAUTIONS



NOTICE



Modifications to the mechanical, electrical and structural components of this game may void its compliance certifications.



DANGER



DO NOT perform repairs or maintenance on this game with the power ON.

Unplug the unit from the wall outlet or shut off the power strip located inside the cabinet.



WARNING



Use of flammable subtances can cause sever burns or serious injury.

Always use NON-FLAMMABLE solvents for cleaning. DO NOT use gasoline kerosene or thinners.



CAUTION



Lifting heavy objects can cause back, neck or other injuries. Be sure adequate lifting and moving devices are available when unloading, unpacking and moving this game.



ATTENTION



Be sure the electrical power matches the game requirements. See the serial number located on the back of the game cabinet. Always plug into a grounded circuit. If the supply cord is damaged, it must be replaced by an approved cord or assembly provided by the manufacturer.



IN CASE OF EMERGENCY



UNPLUG THE POWER CORD.

The power cord must be accessible at all times in case of an emergency.

QUICK SET UP GUIDE

Place the game near its final location.

Empty the bag of balls into the playfield.

No more than **20 balls** should be in the machine at a time for best function

Beer Pong Master uses 38-40mm ping pong balls

Place the shot line at 34" from the front end of the cabinet.

Plug the power cord into a standard 110v outlet and switch the power strip inside the bounce pad compartment to ON.

The camera may need calibration after shippping. Enter the main menu by pressing the menu button, then scroll to the diagnostics menu. Select Camera Calibrate; game will adjust automatically.





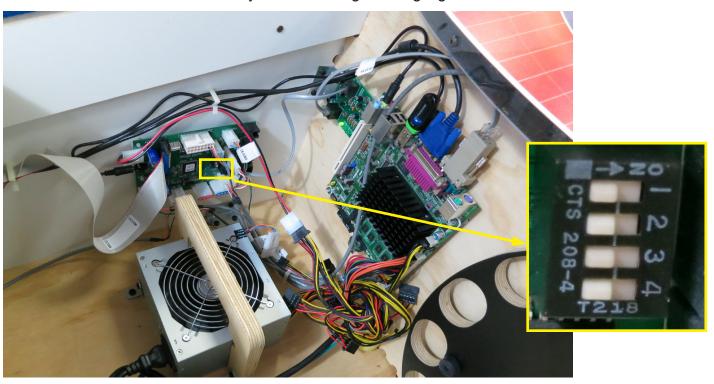




DIP SWITCH SETTINGS

The dip switch bank is located on the minigen board under the bouncing platform; open the front door, then slide the platform towards you.

*factory default settings are highlighted below



| SWITCH | DESCRIPTION | OFF | ON |
|--------|---------------------|-----|----|
| 1 | Ticket Enable | | |
| 2 | Ball Dispense Speed | | |
| 3 | Not Used | | |
| 4 | Not Used | | |

MAIN MENU

Press the MENU BUTTON inside the front door to enter the main menu.

Scroll through the options by pressing the MENU BUTTON and make your selection with the MENU SELECT button.



Clear Credits
Start Test Game after exit Enabled
Game Setup
Diagnostics Menu
Location Name and Advertising
Machine Setup
Reports
Software Update
Clear High Scores
Exit Menu

PC Software Version = 1.35p
Minigen Software Version = 1.46
Camera Software Version = 1.16d

CLEAR CREDITS

Press MENU/SELECT when Clear Credits is highlighted to reset the available credits to 0.

START TEST GAME AFTER EXIT

Selecting this option will start a test game after exiting the menu.

SOFTWARE UPDATE

Selecting this option will allow you to upadate software from a USB stick without deleting game settings and high scores. To activate, press SELECT twice, then wait for DONE to appear.

CLEAR HIGH SCORES

Selecting this option will start clear the high scores screen.

GAME SETUP

Beer Pong Master Game Setup
Coins/Credits per Play
DBA \$1 Additional Games
DBA \$5 Additional Games
DBA \$10 Additional Games
DBA \$20 Additional Games
Credit Card Charge Games/Swipe Off

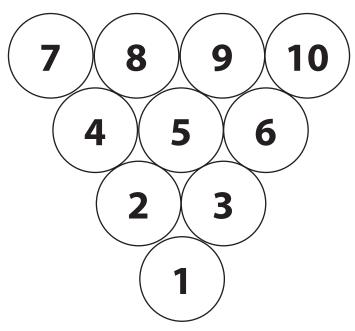
Credit Add Games/Swipe Game Time Balls per Game Extra Last Ball Delay O Games
60 Sec
Unlimited
Never

Exit Menu

| SETTINGS OPTIONS & FACTORY DEFAULTS | | | | | | | | | | |
|-------------------------------------|---------|---|-------|-----|-----|-----|---|---|---|--|
| Credits per Play | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | |
| DBA Additional Games | Gi | Gives "bonus games" for inserting bills of \$ denominations | | | | | | | | |
| Credit Card Enable | | on | | | | | | | | |
| Credit Card Games per Swipe | 0 (off) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | |
| Game Time (seconds) | 30 | 60 | 90 | 120 | 150 | 180 | | | | |
| Balls per Game | | unlin | nited | | | | | | | |
| Extra last ball Delay | | ne | ver | | | | | | | |

DIAGNOSTICS MENU





LOCATION NAME & ADVERTISING

Beer Pong Master Location & Ads

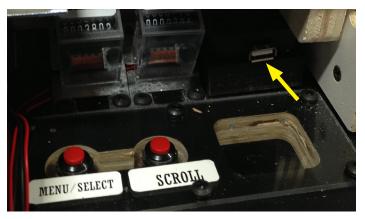
Name Edit Bay Tek Games

Load name.txt from USB

Load Ad Screens no ad1-4.png files

Delete Ad Screens

Exit Menu



a b c d e f g h i j k l m n o p q r

Insert a USB stick containing your advertisements and text file into the USB port next to the menu buttons under the bounce platform.

LOCATION NAME:

Your location name can be entered manually with the on-screen keyboard and the player buttons, OR it can be uploaded from the USB stick (name.txt). Use Note Pad (on Windows computers) to type your location name, hit enter, then save.



The ideal size of an advertisement is 1280 x 960, in .png format. Ads must be named ad1, ad2, ad3 and ad4 to upload correctly. Ads can be created in Microsoft Paint, Adobe Photoshop, or any other imaging software.

You can add up to 4 different advertisements to the machine, which display in rotation during attract mode. The ads can be changed out at any time.

One USB stick can be used to program multiple machines to the same settings.



MACHINE SETUP

| Beer Pong Master Machine So | etup |
|--|--------------|
| Game Volume | 5 |
| Attract Volume Attract Timing | 1 min |
| Next Player Start Timeout | 2 min |
| Timed Game Countdown Delay Cheat Detect Ends Game | Off Off |
| Mech. Counter Advance per | |
| High Score Reset Every Sam Head 2 Head Machine ID | Daily Off |
| H2H-Reg Game Select Delay | Off |
| H2H-Wait time 2nd Player | Off |

| SE | SETTINGS OPTIONS & FACTORY DEFAULTS | | | | | | | | | | | | |
|-------------------------------|-------------------------------------|--------------|-------|-------|-------------|---|-------------------|------------|-----|--------|-----|-------|-----|
| Game Volume | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| Attract Volume | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| Attract Timing | o | off 30 se | | | 1 min 5 min | | nin | nin 10 min | | 15 ו | min | | |
| Next Player Start Timeout | off | 30 sec 1 mii | | nin | 2 min | | 3 n | 3 min | | 5 min | | | |
| Timed Game Countdown Delay | off | 5 sec | | 10 | 10 sec 15 | | sec | 20 | sec | 25 | sec | 30 | sec |
| Cheat detect ends game | | off | | 1 | chea | t | 2 cheats 3 cheats | | | | | | |
| Mechanical Counters advance | | | Per C | redit | | | | | Pe | er Gan | ne | | |
| High Score Reset (5:00 a.m.) | daily | | | | | | wee | ekly | | | mor | nthly | |
| H2H Settings | | off | | | | | | | | | | | |

REPORTS MENU

Beer Pong Master Report Menu

Earnings Report Game Scoring Report Exit Menu

These reports will help you to determine the earmings, payout and overall number of plays generated by your Beer Pong game.

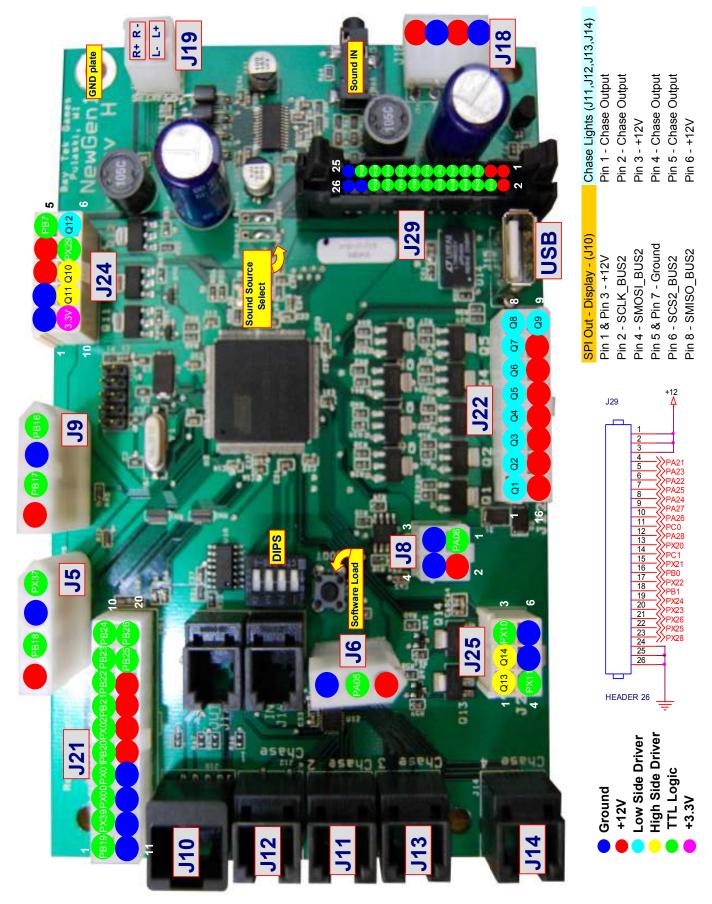
EARNINGS REPORT

| Beer Pong I Bay Tek Per Ti | Gami | |) 3- 09 |)-2013 |
|---|----------------|-------------|----------------|----------------------|
| Dollar bills Credit card Coins Total | 0% 0% 0% | 0 0 0 | \$ \$ \$ | 0.00 0.00 0.00 |
| O Games pla Clear All Ear Exit Menu | | | | |

GAME SCORING REPORT

| Beer Pong Master 6 Bay Tek Games | |
|--|--------------------|
| Shot Count Bucket | Number of Games |
| 10-15 | |
| 16-20 21-25 | |
| 36-30 31-40 | |
| 41-99 (<10 cups) | (o) |
| TOTAL ALL 10 Cups AVG All 10 Cups BEST All 10 Cups | |
| BEST All 10 Cups | |
| Clear All Game Play Exit Menu | Stats |

MAINBOARD PINOUT DIAGRAM



You can get this game at www.magic-play.eu

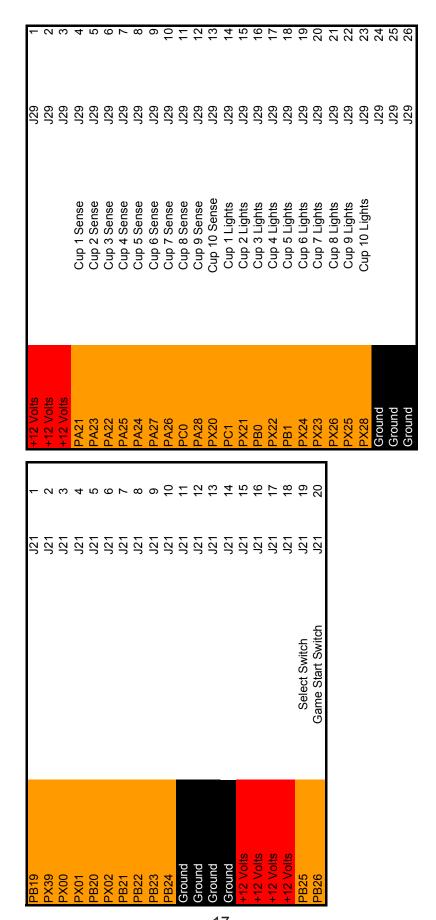
MAINBOARD PINOUT GUIDE

Pin # 8459786 3 2 \sim က J224 J224 J224 J224 J224 J24 75 75 75 စ္ ၈ ၈ 8 8 8 8 Ball Release Dispenser Motor Ground for Low Ticket Switch Ground for Ticket Dispenser Power for Ticket Dispenser Ball Release Sensor Ball Trough Sensor Low Ticket Switch Select Red Light Scroll Blue Light Ball Low Sensor Ticket Notch #1 Ticket Motor #1 DBA Input Purpose = LED Constant Current Drive TTL Input/Output =High Side Driver =Low Side Driver HIGHSIDE #10 HIGHSIDE #11 OWSIDE #12 = Ground Pin Type Ground Ground Ground Ground **Ground** Ground က 4 70 0 2 8 J25 J25 J25 J25 J25 J25 J25 999 Mechanical Count #1 Game +12V Mechanical Count #2 Ticket +12V Mechanical Count #1 Game Mechanical Count #2 Ticket Ground for Service Buttons Ball Un-Jammer Solenoid **Trough Lights Green** Trough Lights Blue Bounce Area Lights **Trough Lights Red** Service Button #2 Service Button #1 Coin Door Power Coin Ground Coin Input Purpose OWSIDE #2, w diode OWSIDE #1,w diode **HIGHSIDE #14** GHSIDE #13 OWSIDE #6 OWSIDE #3 OWSIDE #5 OWSIDE #7 OWSIDE #8 OWSIDE #4 OWSIDE #9 Pin Type 12 Volts 12 Volts 2 Volts 12 Volts Ground Ground Ground ×10

BayTek BEER PONG NEWGEN1 Hardware REV F Pinout With AUX BOARD - Version 1.05

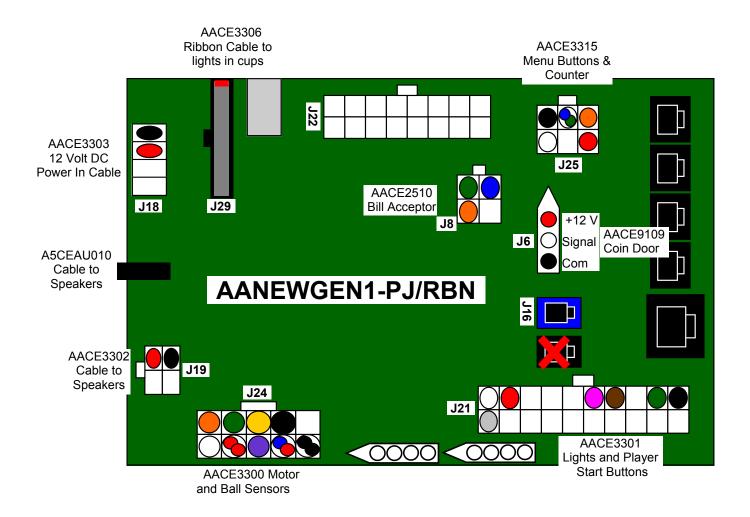
You can get this game at www.magic-play.eu

MAINBOARD PINOUT GUIDE

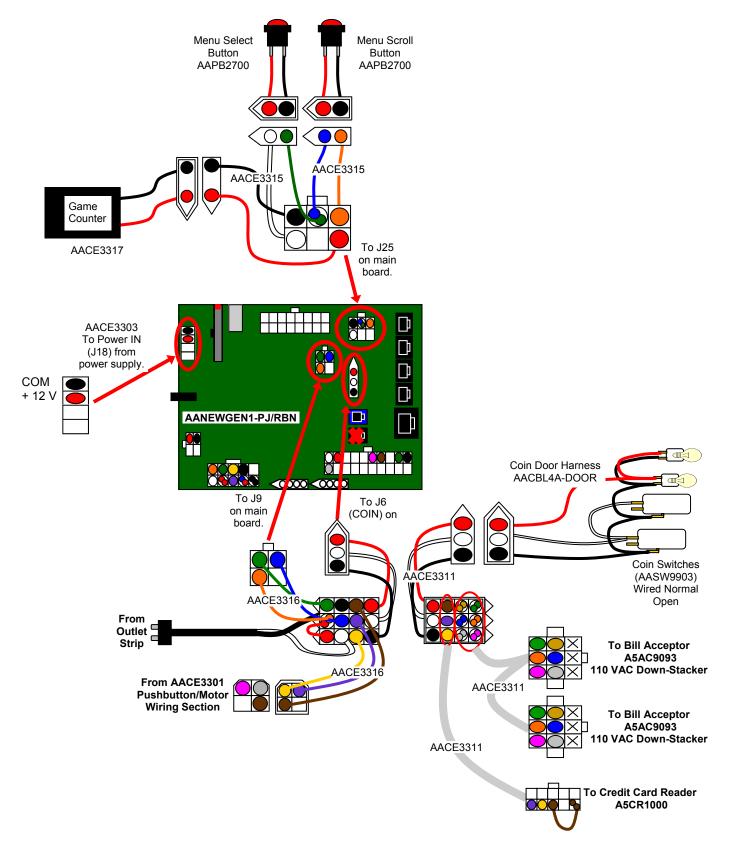


You can get this game at www.magic-play.eu

MINIGEN PINOUT (AANEWGEN1-PJ/RBN)

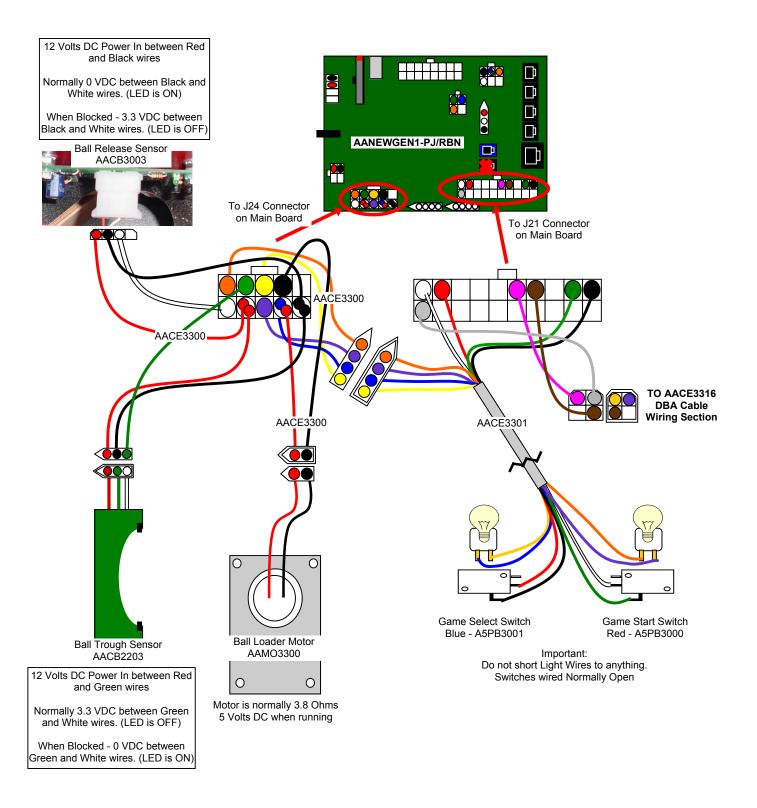


COIN MECH, MENU BUTTON & COUNTERS

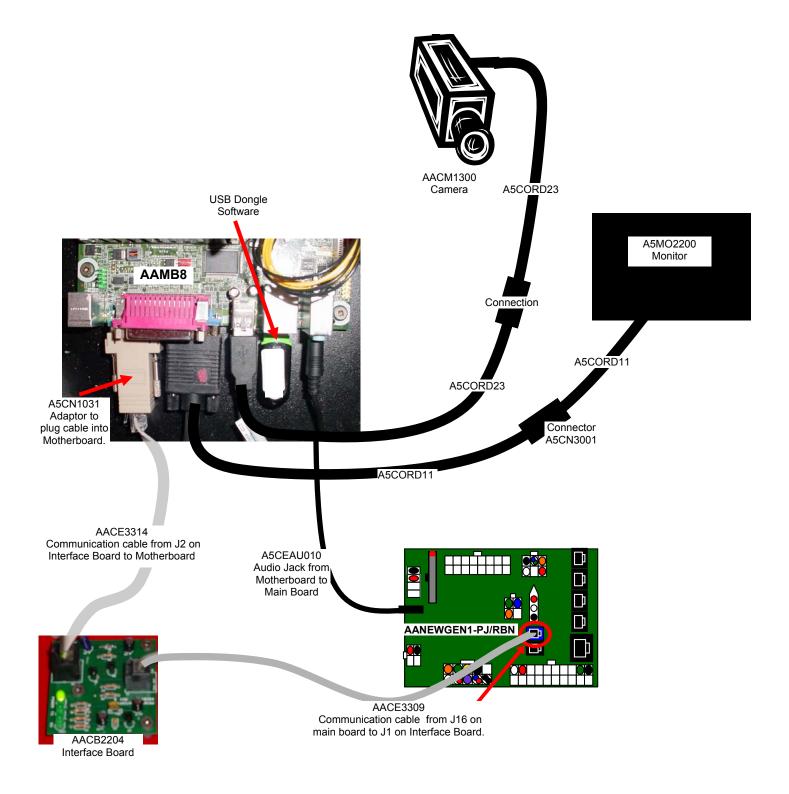


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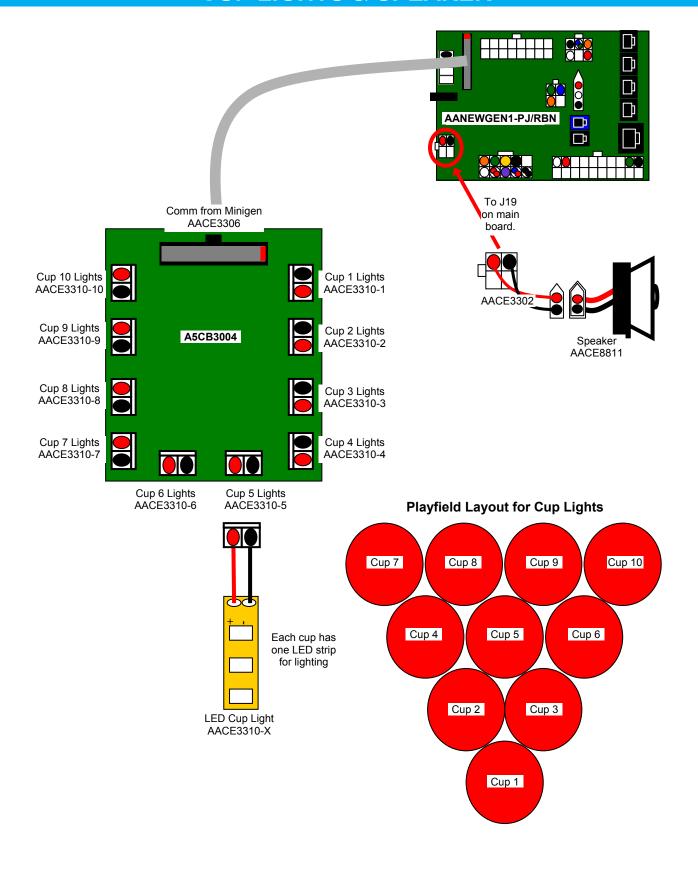
PLAYER BUTTON, MOTOR & SENSORS



MOTHERBOARD COMMUNICATION

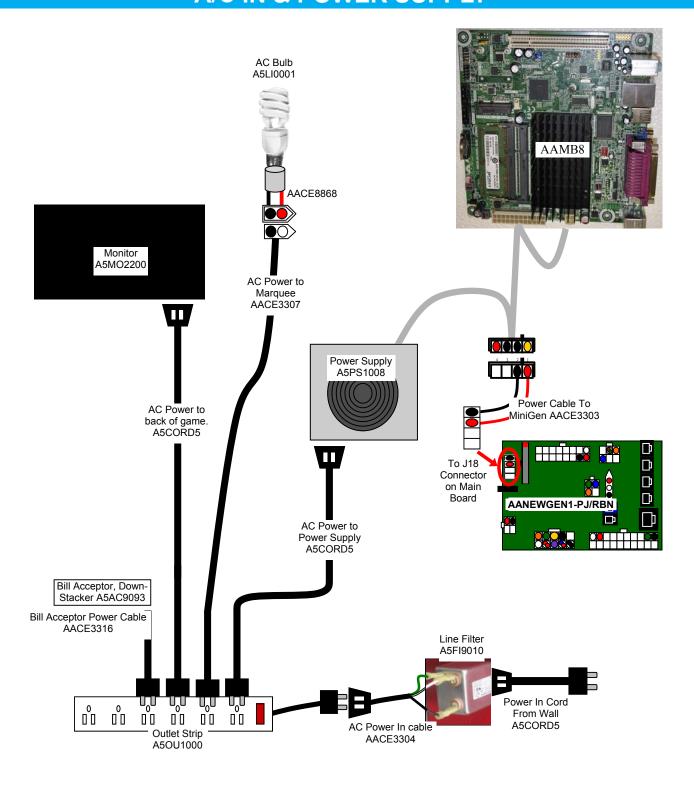


CUP LIGHTS & SPEAKER



You can get this game at www.magic-play.eu

A/C IN & POWER SUPPLY



Troubleshooting StrategyUse common sense and a systematic method of troubleshooting to determine the exact problem, probable cause and remedy. Use the process of elimination to find the faulty component. Always check for the simple and obvious causes first such as unplugged, loose or broken wires and bad sensors, bent, pinched, stuck or jammed components.

| Troubleshooting Chart | | | | | | | | |
|---|---|---|--|--|--|--|--|--|
| Problem | Probable Cause | Remedy | | | | | | |
| No power to the game. No lights on at all. | Unplugged. Circuit breaker tripped. Line Filter Faulty. Power strip faulty. Faulty cable/power supply. | Check wall outlet. Reset power strip breaker switch or building circuit breaker. Replace Line Filter (Part # A5FI9010) Change plug position, replace if needed. See Power Supply diagnostic below. | | | | | | |
| AC Light and Bill Acceptor on. But everything else off. (Power Supply not ON) | Power supply unplugged. Rocker Switch. Power supply shutting down because of 12 V overload. Faulty power supply. | Insure unit is plugged into power strip. Make sure rocker switch is set ON. See power supply diagnostics to isolate bad component. A bad motor or 12 volt short would cause this. See Power Supply Diagnostic below. | | | | | | |
| Dollar Bill Acceptor not functioning. Ensure Bill Acceptor is set to "Always Enable" Important: Only 110 Volt AC DBA is to be installed. Enter Diagnostic Menu to see if DBA input goes to ON quickly when bill is inserted. | Look for "Check Minigen Comm" error on screen. Check for power to Bill Acceptor. Dirt or debris in acceptor slot. Pinched, broken, or disconnected wiring. Bill acceptor problem. | Refer to "Check Minigen Comm" error diagnostic section. Acceptor should cycle stacker at game power up. If not, check cable connections. Refer to "How to Clean Bill Acceptor" Or clean with bill reader cleaning card. (A5CC9000) Check wiring from bill acceptor to Mini Gen Board. (AACE3316, AACE3311) Repair or replace wiring harness. Check J9 connector on Main Board Make sure wires are secure in connectors. Refer to troubleshooting section of dollar bill acceptor manual included with this game or the diagnostics label of the back of the unit. | | | | | | |
| No Sound | Volume set to zero in menu. Disconnected, loose or broken wires. Faulty speaker. | Enter Machine Setup Menu and verify: Game Volume & Attract Volume is not zero Check connections and reseat J19 on main board. Cable # AACE3302 Replace speaker. AACE8811 | | | | | | |

Probable Cause Problem Remedy All scoring is registered with a If no camera picture in Diagnostic Menu: Scoring Incorrectly camera in top of cabinet. Check: Camera (Part # AACM1300) It is OK if camera is mounted Cable (Part # A5CORD23) USB connection at motherboard on angle. Replace motherboard. (Part # AAMB8/) Enter Diagnostic Menu to see "live" view of camera

How to Calibrate Camera

- 1.) Enter Diagnostic Menu to see "live" view of camera.
 - Verify all cups are within triangle pattern shown on monitor.
 - Verify squares are aligned with the holes in bottom of cups.
 - All cup targets should read "OFF" when camera is aligned.

If problem here - scroll down and select "Camera Calibration". This will reset the image.

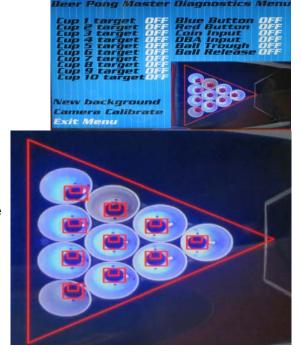
If problem still exists:

- Ensure camera is secure in game.
- Ensure cup assembly is positioned correctly.

The camera is installed in it's housing to ensure correct distance and alignment with the cup assembly.

Check connections from camera to motherboard.

2.) Toss balls into each cup and verify that the corresponding "Cup target" flashes to ON in the diagnostic screen.



| Cup Lights not working | All Cup light stay ON or stay OFF. | Make sure balls are scoring. Playfield Aux Board faulty. (A5CB3004) Cable to Minigen faulty. (AACE3306) Faulty Minigen board. (AANEWGEN1-PJ/RBN) |
|------------------------|--|--|
| | Individual cup lights not work- ing | Faulty LED light strip inside cup. (AACE3310-X) Playfield Aux Board faulty. (A5CB3004) |

| Problem | | Probable Cause | Remedy | |
|---|---|--|--|--|
| Game not coining up. | | Look for "Check Minigen Comm" error on screen. | Refer to "Check Minigen Comm" error diagnostic section. | |
| Note: If game is equipped with 2 Bill Acceptors, they both share the signal line to Mini Gen Board to Connector J9 Enter Diagnostic Menu to see if Coin input goes to ON quickly when coin is inserted. | | Ensure game makes sound when coin switch is triggered. Game set to large amount of credits per game. | Check coin switches—both should be wired normally open. If one switch is "closed" the other will not work either. Check wiring to Mini Gen Board. (AACBL4A-DOOR, AACE3316, AACE3311) Check Game Setup Menu. Ensure Coins/Credits per Game is set. Default = 4. | |
| Meter does not work. Credit meter will click as each coin is inserted. | wire | onnected, loose or brokens. ty counter. | Check connections and reseat J25 on Minigen board. Cables # AACE3315and AACE3317 Replace counter. AACE3317 | |
| CHECK MINIGEN COMMI | Main Board and wiring to coin swi Check green LED's on Serial Inte Is "Power" so Is "TX" & "RX" blinkin | | erface board. olid ON? | |
| Game does not coin up but credit meter clicks. | En F Re | sure AACE3309 cable is olugged into blue "IN" socket on main board. (J16) Replace if needed. eplace Serial Interface board. AACB2204) | If "TX" & "RX" are not blinking very fast Communication to Motherboard faulty. Check AACE3314 to motherboard. Check or replace adaptor (A5CN1031) | |

| Problem Pro | ba | ble Cause | Remedy | |
|---|---|--|---|--|
| Balls not releasing - There are many factors that could contribute to the balls not releasing. Please browse through the following sections: - Not enough balls in game - Ball jam - Error on screen - Faulty Motor - Ball release sensor blocked/bad - Ball trough sensor blocked/bad | | | | |
| Not enough balls in game | Any ping pong balls will work. | | Game should have 25 balls in it. Too many is bad - they may block a sensor | |
| Ball jam | | oo many balls in game. | Game should have only 25 balls in it. If balls stack up and block sensor boards, it will not release balls. | |
| , | Ball release sensor causing motor to pause. | | If ball release sensor is blocked, it will stop motor until the blockage is cleared. Ball Jam message will appear on screen: | |
| | Pł | nysical blockage in game. | Inspect ball path and ensure no debris is blocking balls. | |
| Error on screen BALL JAM SE ATTENDANT | | If game detects a ball blocking the ball release sensor, it will power off motor to avoid damage to motor. | Refer to "Ball Release Sensor Blocked/Bad" | |
| Faulty Motor | | Check for blocked Ball Release sensor. | Unplug Ball Release sensor to see if motor starts working again. | |
| | | Disconnected, loose or broken wires. Faulty motor. | board. (Cable # AACE3300, AAMO3300) Check for 3.8 Ohms across motor leads. Check for 5 Volts DC when running. | |
| | | Enter Diagnostic Menu to test motor. Faulty Minigen Board | Replace motor. (Part # AAMO3300) Select "Turn on Motor" to force motor ON. If 0 volts when motor should be running, Minigen board may be bad. | |
| | | . aa.ygo bould | (Part # AANEWGEN1-PJ/RBN) | |

| Problem Proba | ble Cause | Remedy | |
|--|--|--|--|
| Balls not releasing - There are many factors that could contribute to the balls not releasing. Please browse through the following sections: - Not enough balls in game - Ball jam - Error on screen - Faulty Motor - Ball release sensor blocked/bad - Ball trough sensor blocked/bad | | | |
| Ball release sensor blocked/bad | Too many balls in game blocking sensor, software will stop motor to prevent damage "Ball Jam—See Attendant" will show on screen Check voltage with DC Multi-meter | Game should have only 25 balls, if there are too many balls, they will back up and block sensor, turning off motor. Check power: 12 Volts DC Power In between Red and Black wire Normally 0 VDC between Black and White wires. (LED is ON) When Blocked - 3.3 VDC between Black and White wires. (LED is OFF) | |
| BALL JAM SIE ASTENDANT | Disconnected, loose or broken wires. Enter Diagnostic Menu to see if game recognizes sensor. Faulty sensor. | Check connections from sensor to Minigen board. Cable # (AACE3300) Ball Release should go to ON when sensor is blocked. Replace sensor. (Part # AACB3003) | |
| Ball trough sensor blocked/bad | If ball trough sensor does not see balls played, game will not release more balls. Check voltage with DC Multi-meter Disconnected, loose or broken wires. | Ensure ball trough is clear and not blocked with debris. Check power: 12 Volts DC Power In between Red and Green wire. Normally 3.3 VDC between Green and White wires. (LED is OFF) When Blocked - 0 VDC between Green and White wires. (LED is ON) Check connections from sensor to Minigen board. Cable # (AACE3300) | |
| | Enter Diagnostic Menu to see if game recognizes sensor. Faulty sensor. | Ball Trough should go to ON when sensor is blocked. Replace sensor. (Part # AACB2203) | |

| Problem | Probable Cause | Remedy |
|----------------------------|--|--|
| Not counting balls | Any balls missing the cups will be counted be the Ball Trough Sensor Check voltage with DC Multi-meter | Ensure ball trough is clear and not blocked with debris. Check power: 12 Volts DC Power In between Red and Green wire. Normally 3.3 VDC between Green and White wires. (LED is OFF) When Blocked - 0 VDC between Green and White wires. (LED is ON) |
| The man of the second | Disconnected, loose or broken wires. Enter Diagnostic Menu to see if game recognizes sensor. Faulty sensor. | Check connections from sensor to Minigen board. Cable # (AACE3300) Ball Trough should go to ON when sensor is blocked. Replace sensor. (Part # AACB2203) |
| Counting too many balls | Ball Trough Sensor is "seeing" too many balls pass through. | Test with finger to ensure LED goes ON. If LED is dim all the time, sensor is bad. Replace sensor. (Part # AACB2203) |
| Buttons do not work. | Button stuck, sticky or broken. | Clean top of button, ensure it springs back when pushed down. Look for broken tab on bottom of switch. |
| | Disconnected, loose or broken wires. Enter Diagnostic Menu to see if game recognizes button. Faulty button. | Check connections from switch to Minigen board. (Cable # AACE3301) Button should go to ON when button is pushed. Replace button. A5PB3000 for Red. A5PB3001 for Blue. |
| Button lights do not work. | Light bulb itself burned out. | Check for 12 Volts DC across lights: Purple and Orange for Red Light Blue and Yellow for Blue Light |
| WOLK | Disconnected, loose or broken wires. Faulty button. | Check connections from switch to Minigen board. (Cable # AACE3301) Replace button. A5PB3000 for Red. A5PB3001 for Blue. |

| Proble | em | Probal | ble Cause | Remedy | |
|---|---|--|--------------------------------|---|--|
| Monitor not working. Power down, wait 10 seconds and power up again. | Monitor says "NO SIG- NAL" for 5 seconds after power-up. Then dark. | Monitor VGA cable unplugged. Small 12 Volt power connector unplugged on motherboard. Large power connector unplugged on motherboard Faulty or loose RAM Faulty power supply - Check for 12 Volts and green LED on motherboard. Faulty motherboard - Replace faulty board. (AAMB8) | | | |
| | Monitor has nothing at all on power up. | me | r cable unplugged from onitor. | Ensure power is plugged into back of monitor, down to power strip. Replace monitor. (A5MO2200) | |
| | Error on screen at power up. Re-Boot game to see if problem still exists. | Display stops at "No bootable device insert boot disk and press any key" Display shows "Puppy Video Wizard" or "Xorg" Display shows "Kernel panic – unable to mount root" | | USB Flash Drive unplugged from board or faulty. Re-seat and try power on to game again. Game is not recognizing monitor. Ensure VGA cable is secure to I/O board. Replace monitor. (A5MO2200) Faulty or loose RAM | |
| | | • | Onen hack door of cabinet | Monitor will swing out on door | |

Monitor problems

Blurry Monitor Too bright, or dim.



Open back door of cabinet. Monitor will swing out on door. Menu buttons are located on bottom right edge of monitor, partially hidden by clear plexi of monitor.

Press the far left button (Auto) to select Auto Adjustment. This may take a few seconds.

Verify that the screen looks good and image is centered.

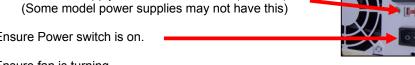
POWER SUPPLY DIAGNOSTICS

1.) Verify AC power to game. Check power strip in front door.



The rocker switch should be illuminated.

- 3.) Check connection to power supply.
- 4.) Ensure Power Supply switch is set to 115V (or 230V)
- 5.) Ensure Power switch is on.



- 6.) Ensure fan is turning.
- If power supply fan is turning and there is no 12 Volt out, then replace power supply. (A5PS1008)
- If power supply fan is not turning, then continue to "Verify Power to Motherboard"

Verify Power to Motherboard

The motherboard will turn on power supply.

If your game has no 12 volts, it may be the motherboard not turning on.

In addition - there may be a 12 volt short somewhere else in cabinet that is not allowing the power supply to turn on.

Minimize load on power supply and isolate short

Unplug all outputs from power supply except for motherboard.

This will have power supply, motherboard, and monitor left plugged in.

If power supply, motherboard, and monitor now turn on:

Plug in one component at a time to power supply to locate short.

If power supply still does not power on, then continue to steps 1,2, and 3.

1 - Green LED on motherboard should be ON.

2 - Check BOTH connections from power supply.

Large power supply

connection.

If this is not on, recheck power supply or replace motherboard. (AAMB8)

normally.

(12 Volts DC)

Black and yellow wires

3 - Motherboard "Jump Start" If green Led is ON, but game not on, you may start motherboard by quickly touching these 2 red pins at the same time. Motherboard may turn ON and boot

Note: The location of these connectors may vary depending on which version motherboard is in

If power supply still does not power on, replace power supply. (A5PS1008), replace motherboard. (AAMB7)

BILL ACCEPTOR DIAGNOSTICS

Note: There are many different models and brands of Bill Acceptors that are used on redemption games. Your Bill Acceptor may differ from the unit shown.

Determine if Bill Acceptor has power:

Turn game ON—The bill acceptor should make noise as stacker cycles and green lights on outside bezel should flash.

If NO power:

Use meter to measure 110 AC voltage at cable going into Bill Acceptor from power strip.

If power is OK:

Clean Bill Acceptor path to make sure there is nothing jamming unit. Check dipswitch settings on side of acceptor.

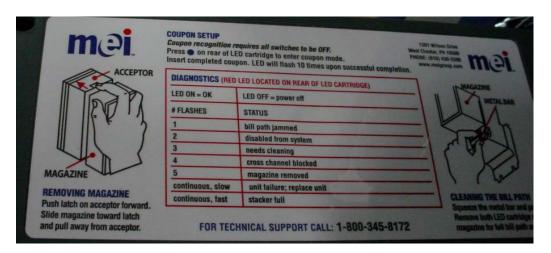
Make sure switch # 8 is OFF for Always Enable





ERROR CODES

Count the number of flashes on front bezel of Bill Acceptor and follow chart for repair.



HOW TO: ACCESS MAINBOARD/ MOTOR

Unlock 2 top locks and flip open front panel.



Slide "Bounce Pad" out toward front of game.



Motherboard, Power Supply, Minigen board and Communication board are now accessible.



To Remove Motor:
Remove 4 screws from center of wood wheel.

Motor can now be unscrewed and removed from game.



HOW TO: REMOVE BALL SENSOR

Unlock 2 top locks and flip open front panel.



Slide "Bounce Pad" out toward front of game.



Remove 2 screws from brackets on both sides of the cabinet and remove carpeted wood platform.



Remove screws from brackets holding vertical wood that sensor is mounted to.

Lift wood out of cabinet, unplug sensor, and remove sensor.



HOW TO: REMOVE CUP ASSEMBLY



Remove 2 screws holding cup platform in place.

HOW TO: ACCESS CAMERA/ AC LIGHT

Remove 3 screws holding wood support in place.

Slide plexi toward front of cabinet and remove from game.



CREDIT CARD READER

Beer Pong Masters is credit card reader ready. Baytek sells a credit card reader that will connect to a harness inside cabinet and will communicate via cell phone signals. No need for an internet connection.





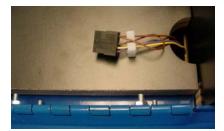
The E-Port Reader will involve drilling holes in the left side of your metal front to mount.

Instructions will come with E-Port Reader, here is a picture of it mounted on metal plate.



Enter "Game Setup" Menu to select number of games per credit card swipe.

Normally this is set to 4 games per swipe. (\$4.00 per swipe at \$1.00 per play)



The E-Port Reader will plug into cable positioned in cabinet.



Any questions on E-Port credit card readers -Please call E-Port technical support at (888) 561-4748

PARTS LIST

| PART# | DESCRIPTION | PART # | DESCRIPTION |
|------------|---|---------------------------|--|
| A5PL9097 | Plate, replaces the bill acceptor | AACE3300 | Cable, Count Sensor |
| A5BA4050 | Ball, Ping Pong Ball | AACE3301 | Cable, Main Door |
| A5VF2002 | Con Box, Black Plastic | AACE3302 | Cable, Volume |
| A5CE6601 | Cable, USB, 6 foot | AACE3303 | Cable, Minigen Power In Cable |
| A5CEAU010 | Cable, Audio Stereo | AACE3304 | Cable, Main Power Cable |
| A5CN1031 | Adapter for Motherboard | AACE3306 | Cable, Ribbon from Minigen to AUX Board |
| A5CO4203 | Cover for Speaker | AACE3307 | Cable, Fluorescent Light |
| A5CORD14 | Cord, USB 3 foot, Right angle connector | | |
| A5CN3001 | Connector VGA-VGA Adaptor | AACE3309 | Cable, Minigen to Interface Comm |
| A5CORD23 | Cord, USB 10 foot | AACE3310-1 | Cable, Playfield Cup #1 Light |
| A5CORD5 | AC Power Cord | AACE3310-2 | Cable, Playfield Cup #2 Light |
| A5CU3000 | Cup, Solo, Red 16 OZ | AACE3310-3 | Cable, Playfield Cup #3 Light |
| A5DE3000 | Decal, Marquee | AACE3310-4 | Cable, Playfield Cup #4 Light |
| A5DE3001 | Decal, Throw Line Floor | AACE3310-5 | Cable, Playfield Cup #5 Light |
| A5DE3002 | Decal, Bounce Pad | AACE3310-6 | Cable, Playfield Cup #6 Light |
| A5DE3003 | Decal, Side Cabinet | _AACE3310-7 | Cable, Playfield Cup #7 Light |
| A5DE3004 | Decal, Front Cabinet | _AACE3310-8 | Cable, Playfield Cup #8 Light |
| | <u>'</u> | AACE3310-9 AACE3310-10 | Cable, Playfield Cup #9 Light Cable, Playfield Cup #10 Light |
| A5DE3007 | Decal, Seam Decal Right | AACE3310-10 | Cable, Dual DBA Cable |
| A5DE3008 | Decal, Seam Decal Left | AACE3314 | Cable, Interface to Motherboard Comm |
| A5DE3009 | Decal, Back Wall around Monitor | AACE3315 | Cable, Menu Buttons |
| A5DE3010-1 | Decal, Control Panel, Left Side | AACE3316 | Cable, DBA Cable |
| A5DE3010-2 | Decal, Control Panel, Right Side | AACE8868 | Cable, Fluorescent Light Socket |
| A5FI9010 | Decal, Bottom Front, around cash box | | RCable, Coin Mech |
| A5HU1200 | Hub on Ball Loader Motor | AACE3317 | Credit Counter |
| A5LI0001 | AC Light Compact Fluorescent | -AAMO3300 | Motor, Ball Loader |
| A5LK2000 | Lock for Coin Box | A5AC9093 | Dollar Bill Acceptor, Down Stacker, 110AC |
| A5LK5001 | Lock for Front and Back Door | A5CB3004 | AUX Board for Lights in Cups |
| A5MO2200 | Monitor, 22 Inch | AACB2204 | Interface Board |
| A5ME3000 | Metal Support Marquee | AACB2203 | Ball Trough Sensor |
| A5ME3001 | Metal Motor Plate | AACB3003 | Ball Release Sensor |
| A5ME3002 | Metal Left Window Rail | AACE8811 | Speaker Assy. |
| A5ME3003 | Metal Right Window Rail | AAMB7 | Motherboard |
| A5ME3004 | Metal Downstacker BBA Plate | AANEWGEN1- | |
| A5OU1000 | Outlet Strip AC | PJ/RBN | Minigen Board |
| A5PB3000 | Pushbutton, Start, Red | AACM3000 | Camera for Beer Pong |
| A5PB3001 | Pushbutton, Select, Blue | A5PS1008 | Power Supply Ultra LS350W |
| AAPB2700 | Pushbutton, Menu buttons | _ | |

PARTS PICTURES



PARTS PICTURES



CREDIT CARD READER REGISTRATION



ePort Registration Form AMUSEMENTS from Bay Tek Games, Inc.

Please fax to (610) 989-9695 when completed, or email to <u>customersupport@usatech.com</u>

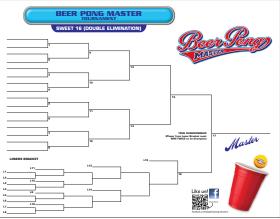
*** Please call the Help Desk at (888) 561-4748 with any questions ***

| COMPANY NAME (OWNER OF ePORT): | | | | | | | |
|---|---------------------------------------|--|--|--|--|--|--|
| | NFORMATION (physical ePort location) | | | | | | |
| Location Name: | | | | | | | |
| Street Address: | | | | | | | |
| Specific Location @ this Address: | | | | | | | |
| City, State & ZIP: | | | | | | | |
| | | | | | | | |
| Primary Contact: | | | | | | | |
| Primary Contact Phone: | | | | | | | |
| Secondary Contact: | | | | | | | |
| Secondary Contact Phone: | | | | | | | |
| | ePORT INFORMATION | | | | | | |
| ePort Serial Number (begins with "EE"): | | | | | | | |
| (if not known, please contact Bay Tek Games) | | | | | | | |
| | | | | | | | |
| | EQUIPMENT TYPE | | | | | | |
| Bay Tek Game Title: | | | | | | | |
| (what is the name of the game?) | | | | | | | |
| | | | | | | | |
| Bay Tek Game Serial Number: | | | | | | | |
| | | | | | | | |
| Your Asset Number or Identification Number: | | | | | | | |
| (specific criteria used for identification, if any) | | | | | | | |
| | CONFIGURATION (for internal use only) | | | | | | |
| PULSE Value: | \$0.25 cents (this is the default) | | | | | | |
| | PRICING CONFIGURATION | | | | | | |
| Cost per Game: | | | | | | | |
| (will it be \$0.50 cents per game? \$0.75 cents | | | | | | | |
| per game? \$1.00 per game? something else?) | | | | | | | |
| | | | | | | | |
| Number of Games per Card Swipe: | | | | | | | |
| D | | | | | | | |
| Date Installed (or TO BE installed): | | | | | | | |
| REPORTING INFORMATION | | | | | | | |
| Contact Name for Reports: | | | | | | | |
| Email Address for Contact: | DENITTANOE INCOMMATION | | | | | | |
| | REMITTANCE INFORMATION | | | | | | |
| Have you previously filed an "Electronic | V=0 | | | | | | |
| Funds Transfer" Authorization? | YESNO | | | | | | |
| (if "NO", please submit with this form) | | | | | | | |

LEAGUE & TOURNAMENT MATERIALS











Try these fun & unique ways to test your Beer Pong Master skills:

Money in the Bank- The ball must bank off the sides or backboard of the game before going in the

Bounce this Way- Every player must bounce the

Toss that Way- Every player must toss the balls

Plenty O' Balls- Toss or bounce 3 to 5 balls at a

Blindfold Me- *Cover your eyes* with a blindfold (or team-mate's hands) while you play

one ball with one hand and while tossing the other ball

cups while balancing on a bar stool on your stomach (like

Knee to the Ground- keep one knee on the ground as you bounce or toss the balls into the cups

into the cups with your arms wrapped around your team

Get Dizzy- Spin around 5-10 times before bouncing or tossing the balls into the cups

tossing the balls into the cups

Pitchin It- Toss the halls underhanded into the curs

Paddle Ponger- Use a Ping Pong paddle to tap the

Black Out- Block the playfield from view and see how

many balls you can bounce in without seeing your

THESE PROMOTIONAL ITEMS ARE AVAILABLE FOR DOWNLOAD AT

BAYTEKGAMES.COM

SCAN THE CODE AT RIGHT TO GO THERE DIRECTLY



MAINTENANCE LOG

If repairs are necessary, it is good practice to keep a log of repairs done and parts ordered.

The chart below will assist you in tracking your game's maintenance.

| DATE | MAINTENANCE PERFORMED | PARTS ORDERED | INITIALS |
|------|-----------------------|---------------|----------|
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TECHNICAL SUPPORT

Excellent customer service is very important to Bay Tek Games!

We know that keeping your games in great operating condition is important to your business.

When you need us, we are here to help. You can call us for free technical assistance, and you can count on us to have parts on-hand to support your game. We offer options that fit your needs.

Electronics / Circuit Boards - Repair Options

Repair & Return – If you have Circuit Board issues with your Bay Tek game, you can send the board to us and we'll repair it right away. Most items sent to us are repaired and returned to you within two days. This option is your best value as we offer this fast turn-around service at the most reasonable price.

Advance Replacement – If you have Circuit Board issues with your Bay Tek game, but you don't have time to send in your board in for repair, give us a call and ask for an Advance Replacement. We'll send you a replacement board that same day (pending availability). When you get your new board, just repackage the defective board in the same box and send it back to us. We make it easy by including a UPS Return Shipping label for you to put on the box (not available for international shipments). This is your best option when you need to get your game up and running as quickly as possible!

Spare Parts – Take matters into your own hands and purchase new spare Circuit Boards for your Bay Tek games. Many of our games share the same main-board electronics. This means you can buy one set of spare electronics to support many of your Bay Tek games. Spare boards allow you to get your game up and running the quickest and provide you a valuable troubleshooting option. Call our technicians to get recommendations for what you should keep on hand for spare parts!

Technical Support:

"You" are the best tool for troubleshooting! Your abilities to understand the game and your skills to repair the game are invaluable to us! If you need help, you know you can call us. It's not easy to diagnose a game remotely by phone, but our technicians do a great job. They'll need your help to perform some troubleshooting steps and convey to them exactly what's happening with your game.

Returns, Credits, & Fees:

NOTICE! ALL ITEMS being sent to Bay Tek Games for repair or return, etc. require prior Return Authorization! Bay Tek Games will provide a Product Return Form with an authorizing Ticket Number for each item to be returned. Please be certain to include this document with all shipments! **Late Fees and Non-Return Fees -** Advance Replacement and Warranty Replacement items require the defective items to be returned by Bay Tek games promptly to avoid Late Fees. We expect items to be returned with 10 working days. Late fees are invoiced monthly. Late fees are non-refundable under any circumstance! Any item not returned within 90 days will be invoiced in full as a replacement part. **Bench Fees -** Bench fees will apply for each electronic item returned to Bay Tek Games (this includes unused Advance Replacement items). This charge covers our cost to inspect, evaluate and retest each item. Please note that returned items that do not pas our tests will be charged accordingly as replacement items or advance replacements.

Restocking Fees - Unused items returned for credit will be credited minus a restocking fee. Items must be returned with in 30 days of purchase in order to qualify for any credit amount. No shipping charges will be credited.

WARRANTY

Bay Tek Games warrants to the original purchaser that all component parts will be free of defects in workmanship and materials for a period of 6 months from the date of purchase. An additional 3 month warranty extension can be obtained by filling out and submitting the Warranty Registration for each machine. Warranty Registration cards may be found as shipped with each machine or online at our website. These must be filled out and submitted to Bay Tek Games within 30 days of purchase to be valid.

For any game/machine we manufacture that is within its warranty period, with notification to our Parts & Service Department, Bay Tek Games will, without charge, repair or replace defective component parts. It is the owner's responsibility to diagnose, remove and replace any faulty component part at their own expense & peril. As needed, at no charge, Bay Tek Games can provide reasonable telephone technical support during our normal business hours.

All claims of defective parts are subject to review upon our inspection of the faulty item. This warranty does not apply in the event of any misuse or abuse to the product, or as a result of any unauthorized repairs or alterations. The warranty does not apply if any serial number decal is altered, replaced or removed from its original position.

To process warranty replacement claims, customers may be charged for the replacement item at the time of shipment and later credited the same amount when the faulty item is returned and has passed our inspection. Bay Tek Games will provide the customer a pre-paid return shipping label which is sent along with the replacement item. The customer is responsible for properly packaging and shipping the faulty item back to Bay Tek Games.



ATTENTION



In order to maintain the safety & compliance certifications of this game, ONLY approved parts may be used. For approved replacement parts, refer to the parts list in this manual.

Should you need your game serviced, determine the serial number from the decal placed on the front of this manual, or locate it on the back of the game. Then contact our Service Department at: 920.822.3951 or e-mail: service@baytekgames.com

NON-WARRANTY

Options and estimated charges will be provided to you for your approval.

Please remember that any items being sent to Bay Tek Games must include prior return authorization from our Parts & Service Department.

This approval will include a Product Return Form which is required to be included with any incoming shipments. Repaired parts will be shipped back using the same method in which they were received.

Repairs are warranted for 30 days from the date of return shipment.

CERTIFICATE OF COMPLIANCE