

FACTORY CONTACT INFORMATION



BAY TEK GAMES INC. Pulaski Industrial Park 1077 East, Glenbrook Drive Pulaski, WI 54162 USA

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WELCOME TO: DIZZY CHICKEN

Congratulations on your Dizzy Chicken purchase!

Dizzy Chicken is a challenging skill-based game that's fun for everyone!

With a bright and colorful cabinet and fun game play that offers players a chance to win every time, Dizzy Chicken is sure to take your game room for a spin!

Please take a moment to read through this manual and be sure to contact our factory if you have any questions, or would like some more information.

Thank you for your purchase! Your business is important to us and we hope you enjoy this game as much as we do!

Nour Friends at Bay Tek Games



GAME INSPECTION

Inspect the game for any damaged, loose, or missing parts. If damage is found, please contact your freight carrier first. Then, contact Bay Tek Games' Service Department at 920.822.3951 or e-mail them at service@baytekgames.com for further assistance.

HOW TO PLAY

Give the ball a whack and watch it spin around the spiral.

Land on any light to win tickets;

Land on **blue** for 10 tickets.

If the ball stops at **purple**, you get 20 tickets.

A orange light means 30.

Any **red** light is worth 100 tickets, plus a bonus shot!

Hit the **green** light and win 500 tickets, then hit it **again** with your bonus shot to win major tickets!



Ticket values based on factory default settings. These can be changed to fit your location's needs.









You can get this game ⁵at www.magic-play.eu

GAME SPECIFICATIONS

WEI	GHT	POWER RE	QUIREME	ΕΝΤ	S
NET WEIGHT	450 LBS.	INPUT VOLTAGE	100 to 120	/	220 to 240
SHIP WEIGHT	500 LBS.	RANGE	VAC		VAC
DIMEN	SIONS	INPUT FREQUENCY RANGE	50 HZ	/	60 HZ
WIDTH	45.25"	MAX START UP	OP	ER/	ATING
DEPTH	45.25"	CURRENT	CL	JRF	RENT
HEIGHT	85.5" to 111.75"	2.2 AMPS @ 115 VAC	2.6 AMF	PS (2 115 VAC
OPERATING TI	EMPERATURE	1.1 AMPS @ 230 VAC	1.3 AMF	PS @	230 VAC
FAHRENHEIT	80-100		I		
CELSIUS	26.7-37.8				

SAFETY PRECAUTIONS



You can get this game ⁶at www.magic-play.eu

HEIGHT MODIFICATION OPTIONS



You can get this game ⁷at www.magic-play.eu

MARQUEE MODIFICATION GUIDE



QUICK SETUP GUIDE

Place the game in its desired location. See height adjustment options on pages 7-8 if necessary.



Plug the power cable into a

cabinet to the on position.



Wait for the game to boot up, then enter the menu and calibrate the camera (see page 20 for instructions).



DIP SWITCH SETTINGS

The dip switch bank is located on the mainboard, inside the front door of the game.

*factory default settings are highlighted below



SWITCH	DESCRIPTION	ON	OFF
1	Analog Meter Units	(games)	(coins)
2	Stored Credits/Tickets Owed (on power cycle)	(store)	(clear)
3	not used		
4	not used		

MAIN MENU FUNCTIONS

Hold down the **MENU** button inside the front door of the cabinet for 2 seconds to open the main menu on the monitor.

Press **MENU** to scroll through the options, and **SELECT** to choose your settings.



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Standard Game Settings		DIZZY
Next Exit	>>	officer 2. 4
Credits per game	4	
Master volume %	40	
Game volume %	40	
Attract volume %	30	
Divide tickets by two	Disabled	
Fixed ticket pattern	0	
Game timeout	30s	
Clear credits	press 5x	
Clear tickets	action activated	BAYTER

CREDITS PER GAME

Set the desired number of credits per game. The factory default is highlighted below.

0	1	2	3	4	5	6	7	8	9	10

MASTER VOLUME

Set the desired master volume. Neither game volume nor attract volume will exceed the master. The factory default is highlighted below.

0 (off)	10	20	30	40	50	60	70	80	90	100
------------	----	----	----	----	----	----	----	----	----	-----

GAME VOLUME

Set the desired game volume. This sets the volume of the sounds during gameplay. The factory default is highlighted below.

0 (off)	10	20	30	40	50	60	70	80	90	100
------------	----	----	----	----	----	----	----	----	----	-----

ATTRACT VOLUME

Set the desired game volume. This sets the volume of the game while it is not in play. The factory default is highlighted below.

0 (off)	10	20	30	40	50	60	70	80	90	100
------------	----	----	----	----	----	----	----	----	----	-----

DIVIDE TICKETS BY 2

When enabled, this function will cause the game to dispense 1 physical ticket for every 2 tickets won. The factory default is highlighted below.

ENABLED	DISABLED
---------	----------

FIXED TICKET PAYOUT

Setting this to any value but 0 will cause the game to pay out a set number of tickets for each game played. The factory default is highlighted below.

$\begin{array}{c c c c c c c c c c c c c c c c c c c $
--

GAME TIME-OUT

When enabled, this function will cause the game to forfeit a player's turn if they have not hit the ball in the allotted time.

The factory default is highlighted below.

OFF	15 sec	30 sec	45 sec	1 min	2 min	3 min	4 min	5 min
								1

CLEAR CREDITS

Press the select button 5 times consecutively while Clear Credits is selected to clear any credits on the game.

This will display "Credits Cleared" once completed.

CLEAR TICKETS

Press the select button 5 times consecutively while Clear Tickets is selected to clear any tickets the game owes.

This will display "Action Activated" once completed.

GAME-SPECIFIC OPTIONS

* * * * *		
Game Specific		DIZZY
Next Exit	>>	chter ken
Bonus zone light count	7	
Blue ticket value	10	
Purple ticket value	20	
Orange ticket value	30	
Red ticket value	100	
Green ticket value	500	
Bonus Green ticket value	2500	
Bonus Round	Enabled	
		BAY TEK

BONUS ZONE LIGHT COUNT

This setting adjusts how many red lights are in the "red light zone". The factory default is highlighted below.

1 3 5	7	9	11
-------	---	---	----

BLUE TICKET VALUE

This setting adjusts how many tickets are won when the ball lands on **BLUE**. The factory default is highlighted below.

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
														1

PURPLE TICKET VALUE

This setting adjusts how many tickets are won when the ball lands on **PURPLE**. The factory default is highlighted below.

1	2	3	4	5	6	8	10	12	14	16	18	20	30	40
---	---	---	---	---	---	---	----	----	----	----	----	----	----	----

ORANGE TICKET VALUE

This setting adjusts how many tickets are won when the ball lands on **ORANGE**. The factory default is highlighted below.

RED TICKET VALUE

This setting adjusts how many tickets are won when the ball lands on **RED**. The factory default is highlighted below.

4	6	8	10	20	30	40	50	75	100	150	200	250	300	500

GREEN TICKET VALUE

This setting adjusts how many tickets are won when the ball lands on **GREEN**. The factory default is highlighted below.

8	10	20	30	50	75	100	150	200	250	300	500	750	1000	2000
---	----	----	----	----	----	-----	-----	-----	-----	-----	-----	-----	------	------

GREEN BONUS TICKET VALUE

This setting adjusts how many tickets are won in the bonus round when the ball lands on **GREEN** again. The factory default is highlighted below.

20	50	80	100	150	200	250	500	800	1000	2000	2500	3000	5000	10000
----	----	----	-----	-----	-----	-----	-----	-----	------	------	------	------	------	-------

BONUS ROUND

This setting turns the bonus round on and off. The factory default is highlighted below.

ENABLED	DISABLED
---------	----------

Please turn to pages 43-72 for alternate ticket pattern printouts to be placed inside the game.

DEFAULT TICKET PAYOUT SETTINGS

* * * * *

Game Specific		DIZZY
Next Exit	>>	chici & d
Bonus zone light count	7	
Blue ticket value	10	
Purple ticket value	20	
Orange ticket value	30	
Red ticket value	100	
Green ticket value	500	
Bonus Green ticket value	2500	
Bonus Round	Enabled	
		PAN TEN

The factory default pattern is shown above in the snapshot of the acutal menu screen.

While each light's ticket value is individually adjustable, we recommend using the table on the following page to change your payout pattern if necessary. These are tested patterns with proven ticket output.

Once again, the factory defaults are highlighted in yellow in the table as well.

When you decide to change a ticket pattern on your Dizzy Chicken game, please use the replacement display cut outs in the back of this manual to inform your customers of the ticket payout details.

ALTERNATE TICKET PAYOUT SETTINGS

PATTERN	AVG. TIX PER GAME	5 LIGHT BONUS ZONE	7 LIGHT BONUS ZONE	10 LIGHT BONUS ZONE
	3-4	1/2/4/20/100	<mark>2/3/5/8</mark> /100	<mark>1/2/4/8</mark> /100
A	BONUS VALUE	0	0	0
	6-9	<mark>4/8/12/16/2</mark> 0	<mark>4/8/10/16/2</mark> 0	<mark>4/8/10/16/2</mark> 0
В	BONUS VALUE	500	100	50
6	10-13	<mark>8/10/15/30/5</mark> 0	<mark>6/8/15/30/</mark> 50	<mark>6/8/15/20/5</mark> 0
	BONUS VALUE	1000	500	100
	14-20	10/16/20/40/100	10/16/20/40/100	<mark>8/10/20/40/</mark> 100
	BONUS VALUE	2500	1000	500
-	24-28	10/20/30/50/500	10/20/30/50/500	10/20/30/50/250
E	BONUS VALUE	2500	1000	500
-	30-36	10/20/50/100/500	10/20/30/100/500	10/20/40/50/500
· ·	BONUS VALUE	5000	2500	1000
	48-54	10/20/40/50/1000	10/20/50/200/1000	10/30/50/150/500
G	BONUS VALUE	5000	2500	1000
	60-66	10/30/100/500/1000	10/30/100/250/1000	10/30/100/200/500
	BONUS VALUE	5000	2500	1000
	14-20	10/20/30/40/100	<mark>6/20/30/40/</mark> 100	<mark>4/10/20/50/100</mark>
	BONUS VALUE	800	800	800

STATISTICS

* * *

0				
N	10	ŤI (oti	00
O	0	UG	ъu	0.0
-				

Next	>>
Exit	
Clear Statistics	stats cleared
Tickets out	0
Credits in	0
Blue lands	0
Orange lands	0
Purple lands	0
Red lands	0
Green lands	0
Bonus Green lands	0





DIAGNOSTICS

Diagnostics

Next Exit Dispense Tickets Solonoid Sticklights Spiral color test

*

*

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>>

press up Action Action



SOLENOID (BALL RELEASE)

Turning on the solenoid will release the ball into the launch position for testing purposes.

SPIRAL COLOR TEST

Turning on the spiral color test will cycle the colors of all playfield lights between red, green, blue and yellow. This will assist in locating any dim or burned out LEDs in the spiral.

CAMERA MENU

* * * * *		
Camera		DIZZY
Next Exit	>>	-liter &
Auto align camera	press 2x	
New Base Image	press 2x	
Solonoid	up	
Ball position	press 2x	
Mask	press 2x	
Up D	press 2x	
Down " u k	press 2x	
Left	press 2x	10
Right	press 2x	BAY TEK
Refresh	press 2x	

AUTO ALIGN CAMERA

BEFORE CALIBRATING: be sure the ball is in the home position at the bottom of the spiral.

Press the Select button twice to re-image the scoring camera. This process will take a minute or two.



After completion of the calibration, verify that the ball position reads "0". If it does not, a small warning symbol (right) will appear and stay on-screen until the camera is re-calibrated.

If the symbol continues to appear after several attempts, manually adjust the mask with the directional commands until it fits as well as possible onto the spiral.

BALL POSITION

This mode will display the location of the ball anywhere on the track. The spaces are numbered from 1 to 100, starting at the bottom.

MINIGEN BOARD PINOUT



COIN SWITCH/TICKET DISPENSER WIRING



BUTTONS, SPEAKERS, LIGHTS ETC. WIRING



AC/ POWER SUPPLY WIRING



AC WIRING



MOTHERBOARD COMMUNICATION WIRING



Troubleshooting Strategy

Use common sense and a systematic method of troubleshooting to determine the exact problem, probable cause and remedy. Use the process of elimination to find the faulty component. Always check for the simple and obvious causes first such as unplugged, loose or broken wires and bad sensors, bent, pinched, stuck or jammed components.

Problem	Probable Cause	Remedy
No power to the game. No lights on at all.	Unplugged. Circuit breaker tripped.	Check wall outlet. Reset power strip breaker switch or building circuit breaker.
	Power strip faulty. Faulty cable/power supply.	Change plug position, replace if needed. See Power Supply diagnostic below.
AC Light and Bill Acceptor on.	Power supply unplugged.	Insure unit is plugged into power strip.
But everything else off.	Rocker Switch.	Make sure rocker switch is
(Power Supply not ON)	Power supply shutting down because of 12 V overload.	See power supply diagnostics to isolate bad component. A bad motor or 12 volt short would cause this.
	Faulty power supply.	See Power Supply Diagnostic below.
	Check for power to Bill Acceptor.	Acceptor should cycle stacker at game power up. If not, check cable connections.
Dollar Bill Acceptor not functioning.	Dirt or debris in acceptor slot.	Refer to "How to Clean Bill Acceptor" Or clean with bill reader cleaning card. (A5CC9000)
Ensure Bill Acceptor is set to "Always Enable"	Pinched, broken, or disconnected wiring.	Check wiring from bill acceptor to Main Board. (AACE9109) Repair or replace wiring harness. Check J9 connector on Main Board Make sure wires are secure in connectors.
	Bill acceptor problem.	Refer to troubleshooting section of dollar bill acceptor manual included with this game or the diagnostics label of the back of the unit.
Game not coining up.	Ensure game makes sound when coin switch is triggered.	Check coin switches—both should be wired normally open. If one switch is "closed" the other will not work either. Check wiring to main board. Cable AACBL4A-DOOR-DC, AACE1303
	Verify communication between motherboard and Minigen board.	Refer to "No Communication between boards" troubleshooting section.
	Game set to large amount of credits per game.	Check Game Setup Menu. Ensure Coins/ Credits per Game is set. Default = 4.

Problem P	robable Cause	Remedy
Monitor shows nothing at all on power on.	Power cable unplugged from monitor.	Ensure power is plugged into bottom of monitor, down to power strip.
Peel marquee from right bottom of monitor.	Power strip faulty	Change plug position, replace if needed (AACE1310)
Push ON button on monitor.	Faulty power cable for monitor	Check A5CORD5 to ensure 110 volts to Monitor.
PL 2210	Re-Boot game and check for any errors on monitor. Power game down, wait 10 seconds, then power game ON to reset.	If error shows on monitor, refer to suggestions below.
	Faulty monitor.	Replace monitor. (A5MO2200)
Monitor shows "No Signal" then black. Re-Boot game to see if prob- lem still exists. Power game down, wait 10 seconds, then power game ON to reset. Motherboard/power sup- ply is not working.	 Faulty power supply - Check for 12 Volts and green LED on moth- erboard Monitor VGA cable unplugged. Faulty or loose RAM Large power connector unplugged on motherboard. Small 12 Volt power connector unplugged on motherboard. 	Refer to Monitor/Motherboard Power Supply Diagnostics for further diagnostic information.
No Sound Motherboard creates sound, AACB1800 board amplifies it.	Volume set to zero in menu. Disconnected, loose or broken wires.	Enter Machine Setup Menu and verify: Game Volume & Attract Volume is not zero Check connections and reseat audio cable from motherboard to MiniGen board. Cables # AACE8811, AACE1300, and A5CEAU010.
AANEWGEN1-PJ AANEWGEN1-PJ Advised at a state of the state	U010 ck from oard to Board	Unplug audio jack cable (A5CEAU010) from motherboard, plug into MP3 player and see if music is amplified and comes out of speaker. If Yes - then motherboard is faulty. If No - then Minigen may be faulty.
	Faulty speaker.	Replace speaker. AACE8811

Proble	m		Probable Cause		Remedy
			Faulty power supply - and green LED on mo	Che thei	eck for 12 Volts Provard.
	Monitor says	onitor says	Monitor VGA cable un	pluį	gged.
Monitor	fo af up	r 5 seconds ter power -	Faulty or loose RAM		
not working.	TI	nen dark.	Large power connector unplugged		
Power			Small 12 Volt power c	onn	ector unplugged on motherboard.
down, wait 10 seconds			Refer to Monitor/Moth diagnostic information	erb on.	oard Power Supply Diagnostics for further
up again.	M no	onitor has othing at all	Power cable unplugge from monitor.	d	Ensure power is plugged into back of monitor, down to power strip.
	or	n power up.	Faulty monitor.		Replace monitor. (A5MO2200)
	E so	rror on creen at	Display stops at "No bootable device inse boot disk and press ar key"	ert ny	Flashdrive unplugged from board or faulty Refer to "Monitor shows No Boot Device on screen" section.
	Re se	e-Boot game to e if problem Il exists.	Display shows "Sleep Mode" on screen.		Power Supply or Motherboard not communicating correctly with monitor. Refer to "Monitor shows Sleep Mode on screen" section.
	Power game down, wait 10		Display shows "GNU Grub" on screen.		Internal Linex software not detecting boot loader. Refer to "Monitor shows GNU Grub " section.
	pc to	ower game ON reset.	Display shows "Kerne panic – unable to mou root" on screen.	l nt	Faulty or loose RAM Refer to "Monitor shows Kernel panic – unable to mount root" section.
			Display shows anythin other than Dizzy Chicken software on Screen.	g	Motherboard is not loading or running program. Refer to "Monitor shows anything other than Dizzy Chicken software on screen" section.
Menu Button		Disconnected broken wires.	l, loose or	Ch PJ	eck connections from pushbutton to AANEWGEN1- board. Cables # AAPB2700 and AACE1301
does not wor	ĸ.	Faulty button	unication between	Tes	st button and replace. (AAPB2700)
		motherboard	and Minigen	sho	poting section.
		Faulty AACB	1800 board.	Re	place AANEWGEN1-PJ board.

Problem		Probable Cause	Remedy
Monitor shows "No Boot De- vice" on screen. Re-Boot game to see if problem still exists. Power game down, wait 10 seconds, then power game ON to reset.			Small clip-in hard drive is not being seen by computer. Push on spring clip and gently remove from motherboard. Re-install and power on game. Try in different slot on motherboard. Replace hard drive. (A5HD1800) Replace motherboard. (AAMB7-HD)
Monitor shows "Sleep I on screen. Re-Boot game to see if pro- exists. Power game down, wait 10 then power game ON to res	Mode" blem still seconds, set.	Power Supply or Motherboard not communicating correctly with monitor.	Check power supply voltage. Replace power supply. (A5PS1008) Ensure both power supply connections are secure to motherboard. Refer to Monitor/Motherboard Power Supply Diagnostics Replace motherboard. (AAMB7-HD)
Monitor shows "GNU G on screen. Re-Boot game to see if pro- exists. Power game down, wait 10 then power game ON to res	blem still seconds, set.	Internal Linex software not detecting boot loader.	Turn off game and plug keyboard into Motherboard. Turn on game. Press "enter" on keyboard when that screen comes on. Game will now boot normally.
Monitor shows "Kernel panic-unable to mount root" on screen.	Faulty or loose RAM		Separate metal tabs on sides of RAM, it will flip up to remove. Re-install and Re-Boot game to see if problem still exists. Power game down, wait 10 seconds, then power game ON to reset. Replace motherboard. (AAMB7-HD)
Monitor shows any- thing else other than Prize Hub program on screen. Re-Boot game to see if problem still exists. Power game down, wait 10 seconds, then power game ON to reset.	Motherboard has trouble loading or running program		Small 12 Volt power connector unplugged on motherboard. Large power connector unplugged on Motherboard Faulty or loose RAM Faulty motherboard - Replace faulty board. (AAMB7-HD)
Monitor problems Blurry Monitor Too bright, or dim.	Remove Press the This m Verify the	marquee in front of monitor e auto button to select Auto ay take a few seconds. at the screen looks good an	d image is centered.

Problem	Р	robable Cause			Remedy	
			Opto Sensor on ticket dispenser dirty.		Blow dust from sensor and clean with isopropyl alcohol.	
Tickets or		Faulty ticket dispe		enser.	Replace with working dispenser to isolate the problem. (A5TD1)	
Tickets do not dispense	not match tickets con	ning	Notch on tickets cut too shallow.		Flip tickets and load upside-down to have large cut notch toward opto sensor.	
or Wrong amount dispensed.	out of gam	ie.	Faulty cable. Disconnected, loose or broken wires.		Check connectors from ticket dispensers to MiniGen board. Check for continuity. Cables AACE3219, AACE1302	
			Faulty Main Boar	d.	Replace MiniGen board. (AANEWGEN1-PJ)	
Check for the correct amount of tickets show- ing on Monitor	Tickets on monitor do match ticke coming ou game.	es ets t of	Settings in Menu incorrect.	are	Enter Menu and check certain areas: Divide Tickets By 2 Blue Light Value Yellow Light Value Red Light Value Green Light Value	
			Camera not seeir	ng ball	Green Bonus Round Value	
Low Tickets	Tickets ar	are empty in ticket tray Load tick switch wir		Load ticke switch wire	ts into tray. Ensure tickets hold down micro	
monitor Faulty cable. Ioose or broke		ole. D roke	Disconnected, Check con en wires. board. Che		nectors from low ticket switches to MiniGen eck for continuity. (AACE3219, AACE1302)	
	Faulty low tic		ket switch. Inspect sw		itch and replace if needed. (AASW200)	
	Faulty Mir	niGer	n Board	Replace M	linigen Board. (AANEWGEN1-PJ)	
No Communio between boar Monitor is glit Game does no	cation ds. ching. ot coin up	n Main Board and wiring to coin s Check green LED's on Serial I "Power" "TX" & "RX" blinki		ing to coin s on Serial Ir "Power" "RX" blinkir	witch OK. hterface board. solid ON hg very fast,	
		lf "F	Power" is not sol	id ON	If "TX" & "RX" are not blinking very fast	
Game has au "clinking" soun speakers wher switch triggere	dio track d from t coin d.	Er pli m Re Veri maii	nsure AACE1305 (ugged into blue "II ain board. (J16) Replace if needed eplace Serial Inter (AACB2204) fy all dipswitches n board. (AANEW	cable is N" socket or I. face board. are OFF on GEN1-PJ)	Check AACE1306 to motherboard. Check or replace adaptor (A5CN1031)	

Problem	Probable Cause	Remedy
All Playfield Lights are spiraling differ- ent colors.	Faulty cable. Discon- nected, loose or broken wires. Faulty Spiral Translator Board Faulty MiniGen Board	Check large phone cable from MiniGen board, through Spiral Translator Board up to one egg in the spiral. Check for continuity. Cables AACE1306, AACE1302 Replace Spiral Translator Board. (AACB2216) Replace Minigen Board. (AANEWGEN1-PJ)
Playfield Lights do not light up at all. Enter Diagnostic menu and select "Spiral Color Test"	 12 Volt power jumpers to spiral disconnected or faulty. 12 Volts to Spiral Translator Board missing. Faulty Spiral Translator Board Faulty MiniGen Board 	12 Volts DC is added to spiral at intervals along length. Ensure all these connections are secure. Check cables from egg light to Spiral Translator to Mini- Gen board. Check for continuity. (AACE1311, Power Supply A5PS1008) Replace Spiral Translator Board. (AACB2216) Replace Minigen Board. (AANEWGEN1-PJ)
Playfield lights have a few weird colored lights.	Egg Light is faulty. 12 Volt power jumpers to spiral disconnected or faulty. Faulty Spiral Translator Board	 Test with different egg light. Replace egg light in spiral. (A5LI1300). It could be the light before the problem, or 1st light after the problem. 12 Volts DC is added to spiral at intervals along length. Ensure all these connections are secure. Replace Spiral Translator Board. (AACB2216)
All Playfield Lights are blue. No communication on spiral.	Faulty cable. Disconnected, loose or broken wires. Faulty Spiral Translator Board Faulty 1st Egg Light in spiral playfield.	Check Spiral Translator Board up to 1st egg in the spiral. Check for continuity. Replace Spiral Translator Board. (AACB2216) Communication goes into the first egg light. Simply re- move connector from 1st egg light, and plug into 2nd egg light to isolate a faulty 1st egg light.

Problem P	robable Cause		Remedy		
Tilt Alarm going off	Game not level and is tipping.	Us of	e leg levers on bottom of game to adjust level game.		
too onen.	Plumb Bob is not adjusted properly.	Lo no	wer or raise Plumb Bob so that the center is touching outer ring.		
	Faulty cable. Disconnected, loose or broken wires.	Ch Ch	neck cables from Plumb Bob to MiniGen board. neck for continuity. (AACE1300)		
	Remove one wire from Plumb Bob to isolate problem.	If alarm stops - Replace Plumb Bob (A5TI1001) If alarm continues - Replace Minigen Board (AANEWGEN1-PJ)			
Tilt Alarm not going	Faulty cable. Disconnected, loose or broken wires.	Ch Ch	neck cables from Plumb Bob to MiniGen board. neck for continuity. (AACE1300)		
011.	Touch both wires on Plumb Bob together to isolate prob- lem.	lf a (A) If a (A)	alarm does work now - Replace Plumb Bob 5TI1001) alarm doesn't work - Replace Minigen Board ANEWGEN1-PJ)		
Ball does not Release	No 6 Volts on solenoid in test.	Ins	spect cable from solenoid to MiniGen board. (J24) Cable part #'s: AACE1307. AACE1300		
Enter Diagnostic Menu and select "Solenoid	Ohms across leads.		Replace main board. (AANEWGEN1-PJ)		
Down" Check for 6 Volts DC at	Yes - 6 Volts on solenoid in test, but solenoid still doesn't engage.		spect linkages on solenoid and ensure lenoid is not jammed.		
solenoid when engaged Solenoid should have			Ensure cabinet is level and ball rolls freely back to home position. Adjust leg levelers to adjust		
13 Ohms across leads.	Solenoid should have 13 Ohms across leads.	cabinet. Clean ball track. Replace solenoid. (AACE1307)			
Ball Release stays	No 6 Volts on solenoid.	lns so	spect linkages on solenoid and ensure lenoid is not jammed.		
Open all the time		Ins	spect cable from solenoid to MiniGen board.		
Check for 6 Volts DC at solenoid when engaged	Yes - 6 Volts on solenoid.	Re	eplace main board. (AANEWGEN1-PJ)		
Ticket Meter does not work.	Ensure correct number of ticket are being dispensed.	S	Check ticket values, refer to Tickets not dispensing troubleshooting section.		
Ticket meter will click as tick- ets come out of game and notch is "seen" by dispenser.	Disconnected, loose or broken wires.		Check connections and reseat J22 on main board. Cables # AACE1301 and AACO1000		
	Faulty counters.		Replace counters. AACO1000		

Problem	Probable Cause		Remedy	
Game Meter does not work.	Meter may be counting c instead of games.	oins	Ensure Dipswitch # 1 on Minigen board is set to ON.	
Game meter can be se to coin meter on dip- switch # 1.	Disconnected, loose or b wires.	roken	Check connections and reseat J22 on main board. Cables # AACE1301 and AACO1000	
Game meter will click at star of next game.	t Faulty counters.		Replace counters. AACO1000	
Coin Meter does not work.	Meter may be counting g instead of coins.	ames	Ensure Dipswitch # 1 on Minigen board is set to OFF.	
Coin meter can be set to game meter on dip- switch # 1.	 Disconnected, loose or b wires. 	roken	Check connections and reseat J22 on main board. Cables # AACE1301 and AACO1000	
Coin meter will click at inser- tion of each coin.	Faulty counters.		Replace counters. AACO1000	
Ball Does Not Score	Camera is not seeing anything.	Check co connection erboard. on mothe	onnections from camera to motherboard. USB on plugged into camera, A5CORD23 to moth- Ensure USB cable is plugged into correct slot erboard. Refer to Wiring Diagram.	
	ighting in cabinet. Inspect li some lighting in cabinet. Camera		nspect lighting in top of cabinet and side LED lights. If ome lights are not ON, replace the lights. Camera will not register ball in low light.	
	Game picks winning posi- tion when ball starts roll- ing backwards.	Ensure o home po Clean ba	nsure cabinet is level and ball rolls freely back to ome position. Adjust leg levelers to adjust cabinet. lean ball track.	
Camera	Ball is not kicked hardBall mustBall musta "Good"		must be kicked past the 1st 8 rows of lights before Good Play" is registered.	
Ball scores wrong.	Ball does not score at all. Camera missing spots on track. Lighting in cabinet.	Refer to "Ball Does Not Score" section. Enter Diagnostic Menu and select "Auto Align Camera" Wait 2 minutes until complete and test game. Inspect lighting in top of cabinet and side LED lights. If the lights are not ON, replace the lights.		
	Game picks winning position when ball starts rolling backwards. Ensure cabinet is level and ball rolls freely home position. Adjust leg levelers to adjust Clean ball track.		a win not register built in low light. abinet is level and ball rolls freely back to sition. Adjust leg levelers to adjust cabinet. Ill track.	
Camera Detection Error on screen	Camera is "seeing" the b it is not supposed to be.	all where	If this shows on bottom left of screen, make sure the ball is resting at shooter and not stuck on track somewhere.	
	Make sure camera is alig properly.	gned	Go to Camera Menu and select "Auto Align Camera" Refer to "Ball Does not Score" section above.	

POWER SUPPLY DIAGNOSTICS



- 6.) Ensure fan is turning.
- If power supply fan is turning and there is no 12 Volt out, then replace power supply. (A5PS1008)
- If power supply fan is not turning, then continue to "Verify Power to Motherboard"

Verify Power to Motherboard

The motherboard will turn on power supply.

If your game has no 12 volts, it may be the motherboard not turning on.

In addition - there may be a 12 volt short somewhere else in cabinet that is not allowing the power supply to turn on.

Minimize load on power supply and isolate short

Unplug all outputs from power supply except for motherboard.

This will have power supply, motherboard, and monitor left plugged in.

If power supply, motherboard, and monitor now turn on: Plug in one component at a time to power supply to locate short.

If power supply still does not power on, then continue to steps 1,2, and 3.

- **1** Green LED on motherboard should be ON.
- **2** Check BOTH connections from power supply.



If power supply still does not power on, replace power supply. (A5PS1008), replace motherboard. (AAMB7-HD)

BILL ACCEPTOR DIAGNOSTICS

NOTICE:

INSTALLING A BILL ACCEPTOR VOIDS ETL CERTIFICATION AND CE COMPLIANCE

The Dizzy Chicken Game does not come standard with a Bill Acceptor. If you would like to add one to your game, please order AACE4626 & A5PL4201 (Mounting Plate) If you would like to install DBA. Downstacker Part # A5AC9093

Note: There are many different models and brands of Bill Acceptors that are used on redemption games. Your Bill Acceptor may differ from the unit shown.

Determine if Bill Acceptor has power: Turn game ON—The bill acceptor should make noise as stacker cycles and green lights on outside bezel should flash.

If NO power: Use meter to measure 110 AC voltage at cable going into Bill Acceptor from power strip.

If power is OK: Clean Bill Acceptor path to make sure there is nothing jamming unit. Check dipswitch settings on side of acceptor.

Make sure switch # 8 is OFF for Always Enable



ERROR CODES

Count the number of flashes on front bezel of Bill Acceptor and follow chart for repair.

IIICH.	Press on rear of Li Insert completed cou	ED cartridge to enter coupon mode. PD cartridge to enter coupon mode. Pon. LED will flash 10 times upon successful encode	West Chesta, 74 1908
ACCEPTOR	DIAGNOSTICS (RED	LED LOCATED ON REAR OF LED CARTRIDGE	enon.
A Car	LED ON = OK	LED OFF = power ott	- I Dawn
	# FLASHES	STATUS	
11 1154 3	1	bill path jammed	
	2	disabled from system	
	3	needs cleaning	-18.01>
	4	cross channel blocked	
MAGAZINE	5	magazine removed	
	continuous, slow	unit failure; replace unit	1110
Push latch on association	continuous, tast	stacker full	CLEANING THE MA

witch 8 Always Enable OFF Harness Enable ON witch Pulse Per Dollar OFF Pulse Per Dollar ON 56 witch \$1 \$2 \$5 Accept=ON Reject=OFF 3 Switch ON High Security High Acceptance OFF Bill Acceptance 2 Switch OFF ON 1 way ON OFF 2 way ON ON 4 way
HOW TO: ACCESS BALL RELEASE

Step 1: Power game off.

Remove grey phone cable labeled CE1313 from mini gen main board.



Step 2:

Remove black and red cable labeled CE1311 from power supply cable.



Step 3:

Remove front window by taking out 5 bolts on both sides of the cabinet.



Step 4:

Remove the 2 bumpers that are located by the red ball.



Step 5:

Remove the red ball from the track. Remove the 4 square head screws in the front of the playfield. There maybe 1 on each side of the playfield.



HOW TO: RECALIBRATE CAMERA

The camera will need to be recalibrated if new software is installed in game or if the game has been handled roughly and camera has shifted position.

Step 1: Verify all lights are ON inside cabinet. (4 up top, 2 strips along sides, 1 strip under monitor)Enter menu and go to Camera DiagnosticsUse menu buttons to enter menu and go to this screen:



Step 4: Inspect picture on screen—Select "Up" or "Down" or "Left" or "Right" if needed.

Press buttons many times to move mask a little. Screen should look similar to this picture. Note: It is ok to see some red and yellow around mask, but be sure that it is uniform around entire mask. Step 5: Select "Solenoid" and change to down. This will lower solenoid so you can whack ball. This will lower solenoid so you can whack ball.

Step 6: Use handle to whack ball up spiral and watch "Ball Position" on menu screen. The ball position should go from 0 to 100 depending on how hard you whack the ball. The picture will not track ball as it only refreshes every 5 seconds.

The ball position number should track with the ball as it goes up and back down the spiral. Exit menu and test in game play to verify it is correctly.

Step 7: If Ball Position is not reading correctly, go back to Step 4.

Please call Baytek Service Dept. with any questions: (920) 822-3951 Ext. 1102

PARTS PICTURES



A5LK2000

A5LK5001

AAMB7-HD

AANEWGEN1-PJ

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AACB2204

PARTS PICTURES (DECALS)



PARTS PICTURES



A5DE1330







AACH1300





A5DE1332



A5DE1333

AALE1300



A5DE1334



AASO1300



AAVF1300

AACB2216

AABW1300

DECAL IDENTIFICATION



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MAINBOARD PINOUT

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MAINBOARD PINOUT GUIDE

MAINBOARD PINOUT GUIDE

Ground

			ŀ			
PB19		J21	.	+12 Volts	J29	
PX39		J21	0	+12 Volts	J29	2
PX00		J21	ო	+12 Volts	J29	n
PX01		J21	4	PA21	J29	4
PB20		J21	5	PA23	J29	5
PX02		J21	9	PA22	J29	9
PB21		J21	7	PA25	J29	7
PB22		J21	8	PA24	J29	8
PB23		J21	6	PA27	J29	6
PB24	Coin Lockout	J21	10	PA26	J29	10
Ground		J21	11	PCO	J29	11
Ground		J21	12	PA28	J29	12
Ground		J21	13	PX20	J29	13
Ground		J21	14	PC1	J29	14
+12 Volts		J21	15	PX21	J29	15
+12 Volts		J21	16	PBO	J29	16
+12 Volts		J21	17	PX22	J29	17
+12 Volts		J21	18	PB1	J29	18
PB25	Lo Ticket Switch 1	J21	19	PX24	J29	19
PB26	Lo Ticket Switch 2	J21	20	PX23	J29	20
				PX26	J29	21
				PX25	J29	22
				PX28	J29	23
				Ground	J29	24
				Ground	J29	25
				Ground	J29	26

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MAINTENANCE LOG

If repairs are necessary, it is good practice to keep a log of repairs done and parts ordered. The chart below will assist you in tracking your game's maintenance.

DATE	MAINTENANCE PERFORMED	PARTS ORDERED	INITIALS

TECHNICAL SUPPORT

Excellent customer service is very important to Bay Tek Games! We know that keeping your games in great operating condition is important to your business. When you need us, we are here to help. You can call us for free technical assistance, and you can count on us to have parts on-hand to support your game. We offer options that fit your needs.

Electronics / Circuit Boards - Repair Options

Repair & Return – If you have Circuit Board issues with your Bay Tek game, you can send the board to us and we'll repair it right away. Most items sent to us are repaired and returned to you within two days. This option is your best value as we offer this fast turn-around service at the most reasonable price.

Advance Replacement – If you have Circuit Board issues with your Bay Tek game, but you don't have time to send in your board in for repair, give us a call and ask for an Advance Replacement. We'll send you a replacement board that same day (pending availability). When you get your new board, just repackage the defective board in the same box and send it back to us. We make it easy by including a UPS Return Shipping label for you to put on the box (not available for international shipments). This is your best option when you need to get your game up and running as quickly as possible!

Spare Parts – Take matters into your own hands and purchase new spare Circuit Boards for your Bay Tek games. Many of our games share the same main-board electronics. This means you can buy one set of spare electronics to support many of your Bay Tek games. Spare boards allow you to get your game up and running the quickest and provide you a valuable troubleshooting option. Call our technicians to get recommendations for what you should keep on hand for spare parts!

Technical Support:

"You" are the best tool for troubleshooting! Your abilities to understand the game and your skills to repair the game are invaluable to us! If you need help, you know you can call us. It's not easy to diagnose a game remotely by phone, but our technicians do a great job. They'll need your help to perform some troubleshooting steps and convey to them exactly what's happening with your game.

Returns, Credits, & Fees:

NOTICE! ALL ITEMS being sent to Bay Tek Games for repair or return, etc. require prior Return Authorization! Bay Tek Games will provide a Product Return Form with an authorizing Ticket Number for each item to be returned. Please be certain to include this document with all shipments! **Late Fees and Non-Return Fees -** Advance Replacement and Warranty Replacement items require the defective items to be returned by Bay Tek games promptly to avoid Late Fees. We expect items to be returned with 10 working days. Late fees are invoiced monthly. Late fees are non-refundable under any circumstance! Any item not returned within 90 days will be invoiced in full as a replacement part. **Bench Fees -** Bench fees will apply for each electronic item returned to Bay Tek Games (this includes unused Advance Replacement items). This charge covers our cost to inspect, evaluate and retest each item. Please note that returned items that do not pas our tests will be charged accordingly as replacement items or advance replacements.

Restocking Fees - Unused items returned for credit will be credited minus a restocking fee. Items must be returned with in 30 days of purchase in order to qualify for any credit amount. No shipping charges will be credited.

WARRANTY

Bay Tek Games warrants to the original purchaser that all game components will be free of defects in workmanship and materials for a period of 6 months from the date of purchase. If you fill out the registration card in the cashbox of the game, Bay Tek will add another 3 months to your warranty, free of charge.

Bay Tek Games will, without charge, repair or replace defective component parts upon notification to the parts/service department while the game is under warranty.

Warranty replacement parts will be shipped immediately, via ground service, along with a Product Return Form for the return of defective parts.

Defective parts must be shipped back to Bay Tek Games unless otherwise instructed. Items not returned to Bay Tek Games will be invoiced as replacement parts.

This warranty does not apply in the event of any misuse or abuse to the product, or as a result of any unauthorized repairs or alterations. The warranty does not apply if any serial number decal is altered, defaced, or removed from its original position.



In order to maintain the safety & compliance certifications of this game, ONLY approved parts may be used. For approved replacement parts, refer to the parts list in this manual.

Should you need your game serviced, determine the serial number from the decal placed on the front of this manual, or locate it on the back of the game. Then contact our Service Department at: 920.822.3951 or e-mail: service@baytekgames.com

NON-WARRANTY

Options and estimated charges will be provided to you for your approval. Please remember that any items being sent to Bay Tek Games must include prior return authorization from our Parts & Service Department.

This approval will include a Product Return Form which is required to be included with any incoming shipments. Repaired parts will be shipped back using the same method in which they were received. Repairs are warranted for 30 days from the date of return shipment.





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