



FACTORY CONTACT INFORMATION



BAY TEK GAMES INC. Pulaski Industrial Park 1077 East. Glenbrook Drive Pulaski, WI 54162 USA

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Inspect the game for any damaged, loose, or missing parts. If damage is found, please contact your freight carrier first. Then, contact Bay Tek Games' Service Department at 920.822.3951 or e-mail them at service@baytekgames.com for further assistance.

TABLE OF CONTENTS

VELCOME TO: Pig Out 4 IOW TO PLAY 5 PECIFICATIONS 6 AFETY PRECAUTIONS 6 AIP SWITCH SETTINGS 7 MAIN MENU FUNCTIONS 8 CREDITS PER PLAY 9 GAME VOLUME 9 ATTRACT MODE VOLUME 9 ATTRACT MODE TIMING 9 TICKET PATTERNS 10 MERCY TICKETS 10 DIVIDE BY TWO TICKET DISPENSE 10 FIXED TICKET PAYOUT 11 STORED CREDITS/TICKETS OWED 11 DOUBLE SCORING 11 GAME START DELAY 12 GAME LENGTH 12 TICKET BUCKET STATISITCS 12 TICKET BUCKET STATS CLEAR 13 DIAGNOSTICS 13 WIRING DIAGRAMS 14-17 ROUBLESHOOTING GUIDE 18-21 RROR CODES 22 OWER SUPPLY DIAGNOSTICS 23 IOW TO: ACCESS BALL COUNTER & BLOWER 25 IOW TO: ACCESS BALL COUNTER & BLOWER 26	FACTORY CONTACT INFORMATION	.2
PECIFICATIONS 6 AFETY PRECAUTIONS 6 DIP SWITCH SETTINGS 7 MAIN MENU FUNCTIONS 8 CREDITS PER PLAY 9 GAME VOLUME 9 ATTRACT MODE VOLUME 9 ATTRACT MODE TIMING 9 TICKET PATTERNS 10 MERCY TICKETS 10 DIVIDE BY TWO TICKET DISPENSE 10 DIVIDE BY TWO TICKET DISPENSE 10 FIXED TICKET PAYOUT 11 STORED CREDITS/TICKETS OWED 11 DOUBLE SCORING 11 GAME START DELAY 12 GAME LENGTH 12 TICKET BUCKET STATISITCS 12 TICKET BUCKET STATS CLEAR 13 DIAGNOSTICS 13 RESET FACTORY DEFAULTS 13 VIRING DIAGRAMS 14-17 ROUBLESHOOTING GUIDE 18-21 IRROR CODES 22 IOW TO: ACCESS POWER SUPPLY 24 IOW TO: ACCESS BALL COUNTER & BLOWER 25 IOW TO: ALIGN MOUTH MOTOR & SENSOR	WELCOME TO: Pig Out	.4
AFETY PRECAUTIONS	HOW TO PLAY	.5
IP SWITCH SETTINGS .7 IAIN MENU FUNCTIONS .8 CREDITS PER PLAY .9 GAME VOLUME .9 ATTRACT MODE VOLUME .9 ATTRACT MODE TIMING .9 TICKET PATTERNS .10 MERCY TICKETS .10 DIVIDE BY TWO TICKET DISPENSE .10 FIXED TICKET PAYOUT .11 STORED CREDITS/TICKETS OWED .11 DOUBLE SCORING .11 GAME START DELAY .12 GAME LENGTH .12 TICKET BUCKET STATISITCS .12 TICKET BUCKET STATS CLEAR .13 DIAGNOSTICS .13 RESET FACTORY DEFAULTS .13 VIRING DIAGRAMS .14-17 ROUBLESHOOTING GUIDE .18-21 RROR CODES .22 OWER SUPPLY DIAGNOSTICS .23 IOW TO: ACCESS POWER SUPPLY .24 IOW TO: ACCESS BALL COUNTER & BLOWER .25 IOW TO: ALIGN MOUTH MOTOR & SENSOR .26 IOW TO: REPLACE MOUTH SENSOR .26 IANDLE & MOTOR PART NUMBERS .27	SPECIFICATIONS	.6
IP SWITCH SETTINGS .7 IAIN MENU FUNCTIONS .8 CREDITS PER PLAY .9 GAME VOLUME .9 ATTRACT MODE VOLUME .9 ATTRACT MODE TIMING .9 TICKET PATTERNS .10 MERCY TICKETS .10 DIVIDE BY TWO TICKET DISPENSE .10 FIXED TICKET PAYOUT .11 STORED CREDITS/TICKETS OWED .11 DOUBLE SCORING .11 GAME START DELAY .12 GAME LENGTH .12 TICKET BUCKET STATISITCS .12 TICKET BUCKET STATS CLEAR .13 DIAGNOSTICS .13 RESET FACTORY DEFAULTS .13 VIRING DIAGRAMS .14-17 ROUBLESHOOTING GUIDE .18-21 RROR CODES .22 OWER SUPPLY DIAGNOSTICS .23 IOW TO: ACCESS POWER SUPPLY .24 IOW TO: ACCESS BALL COUNTER & BLOWER .25 IOW TO: ALIGN MOUTH MOTOR & SENSOR .26 IOW TO: REPLACE MOUTH SENSOR .26 IANDLE & MOTOR PART NUMBERS .27	SAFETY PRECAUTIONS	.6
CREDITS PER PLAY. 9 GAME VOLUME 9 ATTRACT MODE VOLUME 9 ATTRACT MODE TIMING 9 TICKET PATTERNS 10 MERCY TICKETS 10 DIVIDE BY TWO TICKET DISPENSE 10 FIXED TICKET PAYOUT 11 STORED CREDITS/TICKETS OWED 11 DOUBLE SCORING 11 GAME START DELAY 12 GAME LENGTH 12 TICKET BUCKET STATISITCS 12 TICKET BUCKET STATS CLEAR 13 DIAGNOSTICS 13 RESET FACTORY DEFAULTS 13 WIRING DIAGRAMS 14-17 ROUBLESHOOTING GUIDE 18-21 FROR CODES 22 FOWER SUPPLY DIAGNOSTICS 23 IOW TO: ACCESS POWER SUPPLY 24 IOW TO: ACCESS BALL COUNTER & BLOWER 25 IOW TO: ALIGN MOUTH MOTOR & SENSOR 26 IOW TO: REPLACE MOUTH SENSOR 26 IANDLE & MOTOR PART NUMBERS 27		
GAME VOLUME 9 ATTRACT MODE VOLUME 9 ATTRACT MODE TIMING 9 TICKET PATTERNS 10 MERCY TICKETS 10 DIVIDE BY TWO TICKET DISPENSE 10 FIXED TICKET PAYOUT 11 STORED CREDITS/TICKETS OWED 11 DOUBLE SCORING 11 GAME START DELAY 12 GAME LENGTH 12 TICKET BUCKET STATISITCS 12 TICKET BUCKET STATS CLEAR 13 DIAGNOSTICS 13 RESET FACTORY DEFAULTS 13 WIRING DIAGRAMS 14-17 ROUBLESHOOTING GUIDE 18-21 FROR CODES 22 FOWER SUPPLY DIAGNOSTICS 23 IOW TO: ACCESS POWER SUPPLY 24 IOW TO: ACCESS BALL COUNTER & BLOWER 25 IOW TO: ALIGN MOUTH MOTOR & SENSOR 26 IOW TO: REPLACE MOUTH SENSOR 26 IANDLE & MOTOR PART NUMBERS 27	MAIN MENU FUNCTIONS	.8
ATTRACT MODE VOLUME		
ATTRACT MODE TIMING 9 TICKET PATTERNS 10 MERCY TICKETS 10 DIVIDE BY TWO TICKET DISPENSE 10 FIXED TICKET PAYOUT 11 STORED CREDITS/TICKETS OWED 11 DOUBLE SCORING 11 GAME START DELAY 12 GAME LENGTH 12 TICKET BUCKET STATISITCS 12 TICKET BUCKET STATS CLEAR 13 DIAGNOSTICS 13 WIRING DIAGRAMS 14-17 ROUBLESHOOTING GUIDE 18-21 RROR CODES 22 OWER SUPPLY DIAGNOSTICS 23 IOW TO: ACCESS POWER SUPPLY 24 IOW TO: ACCESS BALL COUNTER & BLOWER 25 IOW TO: ALIGN MOUTH MOTOR & SENSOR 26 IOW TO: REPLACE MOUTH SENSOR 26 IANDLE & MOTOR PART NUMBERS 27	GAME VOLUME	.9
ATTRACT MODE TIMING 9 TICKET PATTERNS 10 MERCY TICKETS 10 DIVIDE BY TWO TICKET DISPENSE 10 FIXED TICKET PAYOUT 11 STORED CREDITS/TICKETS OWED 11 DOUBLE SCORING 11 GAME START DELAY 12 GAME LENGTH 12 TICKET BUCKET STATISITCS 12 TICKET BUCKET STATS CLEAR 13 DIAGNOSTICS 13 WIRING DIAGRAMS 14-17 ROUBLESHOOTING GUIDE 18-21 RROR CODES 22 OWER SUPPLY DIAGNOSTICS 23 IOW TO: ACCESS POWER SUPPLY 24 IOW TO: ACCESS BALL COUNTER & BLOWER 25 IOW TO: ALIGN MOUTH MOTOR & SENSOR 26 IOW TO: REPLACE MOUTH SENSOR 26 IANDLE & MOTOR PART NUMBERS 27	ATTRACT MODE VOLUME	.9
MERCY TICKETS 10 DIVIDE BY TWO TICKET DISPENSE 10 FIXED TICKET PAYOUT 11 STORED CREDITS/TICKETS OWED 11 DOUBLE SCORING 11 GAME START DELAY 12 GAME LENGTH 12 TICKET BUCKET STATISITCS 12 TICKET BUCKET STATS CLEAR 13 DIAGNOSTICS 13 RESET FACTORY DEFAULTS 13 VIRING DIAGRAMS 14-17 ROUBLESHOOTING GUIDE 18-21 PROR CODES 22 POWER SUPPLY DIAGNOSTICS 23 IOW TO: ACCESS POWER SUPPLY 24 IOW TO: ACCESS BALL COUNTER & BLOWER 25 IOW TO: ALIGN MOUTH MOTOR & SENSOR 26 IOW TO: REPLACE MOUTH SENSOR 26 IANDLE & MOTOR PART NUMBERS 27		
DIVIDE BY TWO TICKET DISPENSE		
FIXED TICKET PAYOUT 11 STORED CREDITS/TICKETS OWED 11 DOUBLE SCORING 11 GAME START DELAY 12 GAME LENGTH 12 TICKET BUCKET STATISITCS 12 TICKET BUCKET STATS CLEAR 13 DIAGNOSTICS 13 RESET FACTORY DEFAULTS 13 WIRING DIAGRAMS 14-17 ROUBLESHOOTING GUIDE 18-21 ERROR CODES 22 OWER SUPPLY DIAGNOSTICS 23 IOW TO: ACCESS POWER SUPPLY 24 IOW TO: ACCESS BALL COUNTER & BLOWER 25 IOW TO: ALIGN MOUTH MOTOR & SENSOR 26 IOW TO: REPLACE MOUTH SENSOR 26 IANDLE & MOTOR PART NUMBERS 27	MERCY TICKETS	10
STORED CREDITS/TICKETS OWED. 11 DOUBLE SCORING 11 GAME START DELAY 12 GAME LENGTH. 12 TICKET BUCKET STATISITCS 12 TICKET BUCKET STATS CLEAR 13 DIAGNOSTICS 13 RESET FACTORY DEFAULTS 13 WIRING DIAGRAMS 14-17 ROUBLESHOOTING GUIDE 18-21 ERROR CODES 22 OWER SUPPLY DIAGNOSTICS 23 IOW TO: ACCESS POWER SUPPLY 24 IOW TO: ACCESS BALL COUNTER & BLOWER 25 IOW TO: ALIGN MOUTH MOTOR & SENSOR 26 IOW TO: REPLACE MOUTH SENSOR 26 IANDLE & MOTOR PART NUMBERS 27	DIVIDE BY TWO TICKET DISPENSE	10
DOUBLE SCORING 11 GAME START DELAY 12 GAME LENGTH. 12 TICKET BUCKET STATISITCS 12 TICKET BUCKET STATS CLEAR 13 DIAGNOSTICS 13 RESET FACTORY DEFAULTS 13 VIRING DIAGRAMS 14-17 ROUBLESHOOTING GUIDE 18-21 ERROR CODES 22 OWER SUPPLY DIAGNOSTICS 23 IOW TO: ACCESS POWER SUPPLY 24 IOW TO: ACCESS BALL COUNTER & BLOWER 25 IOW TO: ALIGN MOUTH MOTOR & SENSOR 26 IOW TO: REPLACE MOUTH SENSOR 26 IANDLE & MOTOR PART NUMBERS 27	FIXED TICKET PAYOUT	11
GAME START DELAY 12 GAME LENGTH 12 TICKET BUCKET STATISITCS 12 TICKET BUCKET STATS CLEAR 13 DIAGNOSTICS 13 RESET FACTORY DEFAULTS 13 VIRING DIAGRAMS 14-17 ROUBLESHOOTING GUIDE 18-21 RROR CODES 22 POWER SUPPLY DIAGNOSTICS 23 IOW TO: ACCESS POWER SUPPLY 24 IOW TO: ACCESS BALL COUNTER & BLOWER 25 IOW TO: ALIGN MOUTH MOTOR & SENSOR 26 IOW TO: REPLACE MOUTH SENSOR 26 IANDLE & MOTOR PART NUMBERS 27	STORED CREDITS/TICKETS OWED	11
GAME LENGTH	DOUBLE SCORING	11
TICKET BUCKET STATISITCS TICKET BUCKET STATS CLEAR DIAGNOSTICS 13 RESET FACTORY DEFAULTS VIRING DIAGRAMS FROUBLESHOOTING GUIDE RROR CODES COWER SUPPLY DIAGNOSTICS DIOW TO: ACCESS POWER SUPPLY DIOW TO: ACCESS BALL COUNTER & BLOWER DIOW TO: ALIGN MOUTH MOTOR & SENSOR DIOW TO: REPLACE MOUTH SENSOR DIAMODLE & MOTOR PART NUMBERS 12 12 13 13 14 15 16 17 18 19 19 19 10 11 11 11 11 11 11 11 11 11 11 11 11	GAME START DELAY	12
TICKET BUCKET STATS CLEAR	GAME LENGTH	12
DIAGNOSTICS	TICKET BUCKET STATISITCS	12
RESET FACTORY DEFAULTS	TICKET BUCKET STATS CLEAR	13
VIRING DIAGRAMS	DIAGNOSTICS	13
ROUBLESHOOTING GUIDE	RESET FACTORY DEFAULTS	13
RROR CODES	WIRING DIAGRAMS	17
OWER SUPPLY DIAGNOSTICS	TROUBLESHOOTING GUIDE	21
IOW TO: ACCESS POWER SUPPLY	ERROR CODES	22
IOW TO: ACCESS BALL COUNTER & BLOWER		
IOW TO: ALIGN MOUTH MOTOR & SENSOR		
IOW TO: REPLACE MOUTH SENSOR	HOW TO: ACCESS BALL COUNTER & BLOWER	25
IANDLE & MOTOR PART NUMBERS27	HOW TO: ALIGN MOUTH MOTOR & SENSOR	26
	HOW TO: REPLACE MOUTH SENSOR	26
A DTC IDENTIFICATIONI	HANDLE & MOTOR PART NUMBERS	27
AK 15 IDENTIFICATION	PARTS IDENTIFICATION	30
ECAL IDENTIFICATION	DECAL IDENTIFICATION	31
CIRCUIT BOARD PINOUTS	CIRCUIT BOARD PINOUTS	34
1AINTENANCE LOG	MAINTENANCE LOG	35
ECHNICAL SUPPORT		
VARRANTY	WARRANTY	37

WELCOME TO: Pig Out!

Congratulations on your Pig Out purchase!

It's dinner time! Shovel the food into the adorable piggy's mouth to score points and win tickets!

With lots of motion, color and cute piggy graphics, Pig Out makes a great addition to any game room. Simple game play is great for little kids, but the added challenge of a big score ticket value makes it fun for big kids too!

Please take a moment to read through this manual and be sure to contact our factory if you have any questions, or would like some more information.

Thank you for your purchase! Your business is important to us and we hope you enjoy this game as much as we do!

Your Friends at Bay Tek Games



GAME INSPECTION

Inspect the game for any damaged, loose, or missing parts. If damage is found, please contact your freight carrier first. Then, contact Bay Tek Games' Service Department at 920.822.3951 or e-mail them at service@baytekgames.com for further assistance.

You can get this game at www.magic-play.eu

HOW TO PLAY

Suuueeeeeeyyyy, Piggy Piggy!



Move the handle up and down to shovel the flying food into the piggy's mouth!



Hurry! Food eaten in the last 10 seconds of the game is worth double points!



The more food you feed the piggy, the more tickets you win!



You can get this game $\overset{5}{\text{at}}$ www.magic-play.eu

GAME SPECIFICATIONS

WEIGHT				
NET WEIGHT	350 LBS.			
SHIP WEIGHT	440 LBS.			
DIMEN	SIONS			
WIDTH	26.5"			
DEPTH	47"			
HEIGHT	77.5"			
OPERATING TEMPERATURE				
FAHRENHEIT	80-100			
CELSIUS	26.7-37.8			

POWER REQUIREMENTS				
INPUT VOLTAGE RANGE	100 to 120 VAC	/	220 to 240 VAC	
INPUT FREQUENCY RANGE	50 HZ	/	60 HZ	

MAX START UP CURRENT	OPERATING CURRENT
1AMPS @ 115 VAC	3.5 AMPS @ 115 VAC
.5 AMPS @ 230 VAC	1.75 AMPS @ 230 VAC

SAFETY PRECAUTIONS



NOTICE



Modifications to the mechanical, electrical and structural components of this game may void its compliance certifications.



DANGER



DO NOT perform repairs or maintenance on this game with the power ON.

Unplug the unit from the wall outlet or shut off the power strip located inside the cabinet.



WARNING



Use of flammable subtances can cause sever burns or serious injury.

Always use NON-FLAMMABLE solvents for cleaning. DO NOT use gasoline kerosene or thinners.



CAUTION



Lifting heavy objects can cause back, neck or other injuries. Be sure adequate lifting and moving devices are available when unloading, unpacking and moving this game.



ATTENTION



Be sure the electrical power matches the game requirements. See the serial number located on the back of the game cabinet. Always plug into a grounded circuit. If the supply cord is damaged, it must be replaced by an approved cord or assembly provided by the manufacturer.



IN CASE OF EMERGENCY



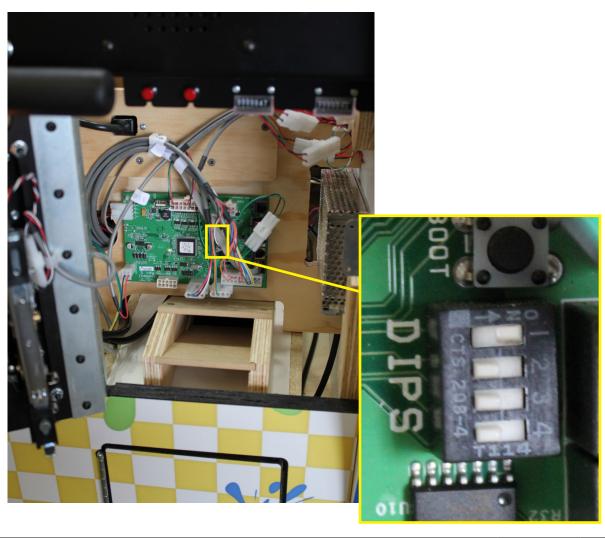
UNPLUG THE POWER CORD.

The power cord must be accessible at all times in case of an emergency.

DIP SWITCH SETTINGS

The dip switch bank is located on the mainboard, inside the front door of the game.

*factory default settings are highlighted below



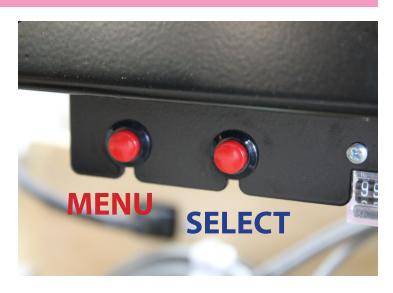
SWITCH	DESCRIPTION	OFF	ON
1	Defaults FEC/CEC		
2	Jersey: Stored Credits/DBA lockout Credits/Tickets owed		
3	not used		
4	not used		

MAIN MENU FUNCTIONS

Press and hold the "MENU" button for 3 seconds to enter the menu.

Press the "MENU" button to scroll through the sub-menus.

Press "**SELECT**" to choose settings.



* Pressing both buttons together and holding for one second will clear credits and display software version

MENU	DESCRIPTION			
N1	Coins Per Play			
N2	Game Volume			
N3	Attract Volume			
N4	Attract Timing			
N5	Ticket Patterns			
N6	Mercy Tickets			
N7	Divide By Two Ticket Dispense			
N8	Flxed Ticket Payout			
N9	Stored Credits/Tickets Owed			
N10	Double Scoring (last 10 sec.)			
N11	Game Start Delay			
N12	Game Length			
N13	Ticket Bucket Statistics			
N14	Reset Ticket Bucket Statistics			
N15	Diagnostics			
N16	Restore Factory Settings			

N1- COINS/CREDITS PER PLAY

Scroll through the N1 menu with the "MENU" button.

Make your selection with the "SELECT" button.

The factory FEC settings are highlighted in BLUE below.

CEC defaults are highlighted in YELLOW.

0 1 2 3 4 5 6 7 8

N2- GAME VOLUME

Scroll through the N2 menu with the "MENU" button.

Make your selection with the "SELECT" button.

The factory settings are highlighted in below.

0 1 2 3 4 5 6 7

N3- ATTRACT VOLUME

Scroll through the N3 menu with the "MENU" button.

Make your selection with the "SELECT" button.

The factory FEC settings are highlighted in BLUE below.

CEC defaults are highlighted in YELLOW.

0 1 2 3 4 5 6 7

N4- ATTRACT TIMING

Scroll through the N4 menu with the "MENU" button.

Make your selection with the "SELECT" button.

The factory FEC settings are highlighted in BLUE below.

CEC defaults are highlighted in YELLOW.

This setting determines how often the attract loop audio is played.

30 1 5 10 15 0 (off)

N5- TICKET PATTERNS

Scroll through the N5 menu with the "MENU" button.

Make your selection with the "SELECT" button.

The factory settings are highlighted below.

7161/77	SCORE RANGE BUCKET (balls "eaten")					
TICKET PATTERN	0-19	20-49	50-74	75-99	100-129	130+
PALIERIA			TICK	KETS		
0			TICKET	TS OFF		
1	2	3	4	5	6	20
2	2	4	5	8	10	20
3	4	6	8	10	12	30
4	6	8	10	12	14	30
5	10	12	14	16	18	40
6	14	16	18	20	25	50
7	20	25	30	35	40	75
8	30	35	40	45	50	100

N6- MERCY TICKETS

Scroll through the N6 menu with the "MENU" button.

Make your selection with the "SELECT" button.

The factory settings are highlighted below.

This setting adjusts how many tickets are dispensed if a player scores 0 points.

0	1	2	3	4	5	6	7	8	9	
---	---	---	---	---	---	---	---	---	---	--

N7- DIVIDE BY TWO TICKET DISPENSE

Scroll through the N7 menu with the "MENU" button.

Make your selection with the "SELECT" button.

The factory settings are highlighted below.

Turning N7 to on will cause the game to dispense 1 physical ticket for every 2 tickets won. This setting truncates ticket values to the lower number (5 tickets won = 2 physical tickets).

0	1
(off)	(on)

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N8- FIXED TICKET PAYOUT

Scroll through the N8 menu with the "MENU" button.

Make your selection with the "SELECT" button.

The factory settings are highlighted below.

Enabling this setting will cause the game to give a specified amount of tickets, no matter the score.

If not set to 0, this setting overrides N5 and N6.



N9- STORED CREDITS/TICKETS OWED

Scroll through the N9 menu with the "MENU" button.

Make your selection with the "SELECT" button.

The factory settings are highlighted below.

This setting allows the game to remember any credits in or tickets owed in case of a power failure.

Turning DIP 2 to ON overrides this setting.



N10- DOUBLE SCORING

Scroll through the N10 menu with the "MENU" button.

Make your selection with the "SELECT" button.

The factory settings are highlighted below.

This setting will allow each ball "eaten" in the last seconds of game play to be worth double points.

Adjustable in 1-second intervals.



N11- GAME START DELAY

Scroll through the N11 menu with the "MENU" button.

Make your selection with the "SELECT" button.

The factory settings are highlighted below.

After the game is coined up, the game will start the blower after the specified amount of time.

0 (OFF) 1	2	3	4	5
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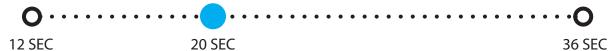
N12- GAME LENGTH

Scroll through the N12 menu with the "MENU" button.

Make your selection with the "SELECT" button.

The factory settings are highlighted below.

GAME LENTH CAN BE SET IN TWO-SECOND INTERVALS.



N13- TICKET BUCKET STATISTICS

Scroll through the N13 menu with the "MENU" button.

The sub-category will show first on the display, followed by the statistical data.

SUB-CATEGORY	DESCRIPTION			
s1	Total Games Played			
s2	Total Tickets (divided by 100)			
s3	Average Tickets per Game			
s4	Scoring Bucket 1: 0-19 points			
s5	Scoring Bucket 2: 20-49 points			
s6	Scoring Bucket 3: 50-74 points			
s7	Scoring Bucket 4: 75-99 points			
s8	Scoring Bucket 5: 100-129 points			
s9	Scoring Bucket 6: 130+ points			

N14- TICKET BUCKET STATS RESET

Press and hold the "SELECT" button until the display reads "CL".

All statistics in N13 will be reset back to 0.

N15-DIAGNOSTICS

The following chart lists the symbol shown on the display when each individual input, sensor or switch is activated in diagnostics mode.

If more than one input is activated, the symbols will alternate on the display.

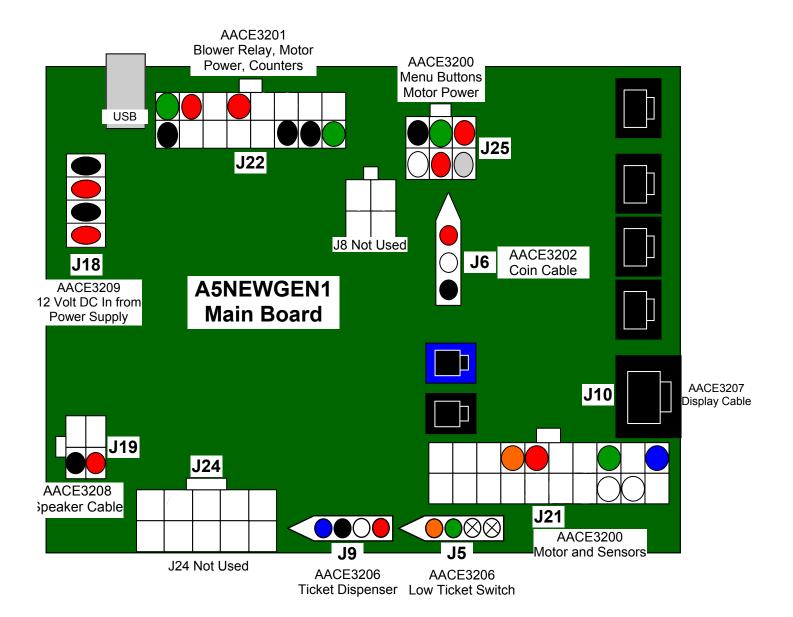
Input/ Sensor/ Switch	Display
Scoring Sensor	1
Mouth Sensor	2
Low Ticket Switch (displays when OPEN)	L
Coin Switch	0
DBA	d

N16- RESTORE FACTORY SETTINGS

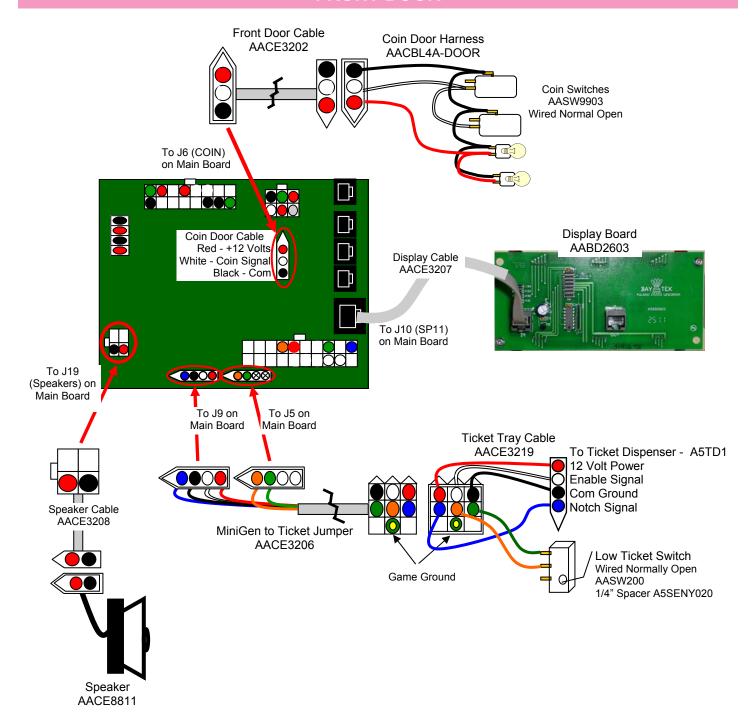
Press and hold the "SELECT" button until the display reads "dE".

All menu settings will be reset to factory defaults.

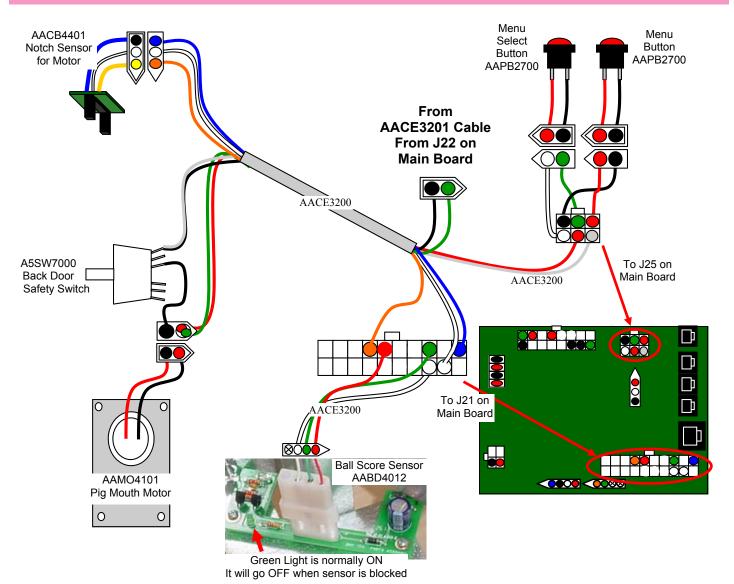
MAIN BOARD



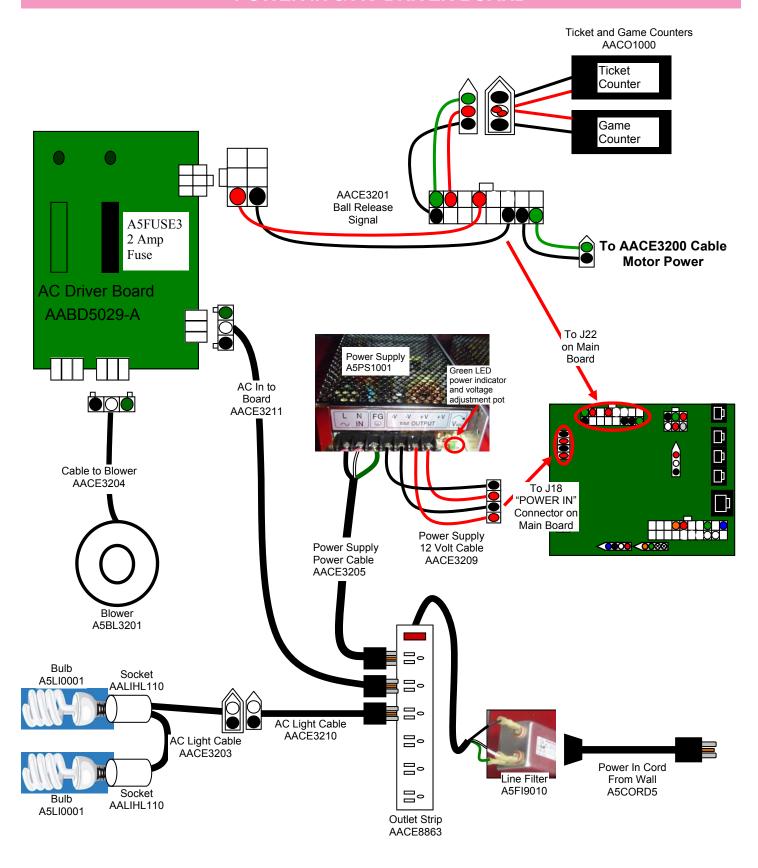
FRONT DOOR



SENSORS, MENU BUTTONS & MOTOR



POWER IN & AC DRIVER BOARD



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Sympt	tom Probab	le Cause Remedy
No power to the game.	Unplugged. Game's power strip circuit breaker tripped. Faulty power supply.	Check wall outlet, power cord to game (A5CORD5) Line Filter (A5Fl9010) Reset power strip breaker switch inside front door. See Power Supply Diagnostics. Replace if needed A5PS1001
No Audio	Volume too low.	Enter menu and scroll to N2 for Game Volume, and N3 for Attract Mode Volume
	Loose wire.	Check audio cable connections from speaker(AACE8811) cable(AACE3208) to main circuit board. (A5NEWGEN1)
	Main circuit board malfunction.	Replace main board with a spare main board (A5NEWGEN1)if possible to isolate the problem to the main circuit board.
Game will not coin up.	Switch faulty in coin mech.	Unplug one coin switch at a time and verify coin switch is wired normally open. 5 Volts between white and black wires.
·	Disconnected, loose or broken wires.	Replace coin mech if coin is always rejected. (A5CM) Check connectors. Check for continuity. (AACE3202, AACBL4A-DOOR)
	Faulty Blower	Check blower for jammed balls, Refer to "How to Access Blower". Check for 110 Volts AC at connector to blower.
Blower not blowing.	AC Driver Board is defective.	Check for green LED pulse on driver board. Refer to "How to Access Power Supply and AC Driver Board" If pulse ok: Replace fuse located in small box on AC driver board. (A5FUSE3) Replace AC Driver board. (AABD5029) If no pulse, check wires from AC driver to main board. (AACE3201)
	Faulty Main Board.	Replace main board to isolate the problem. (A5NEWGEN1)
Points do not score.	Balls getting jammed before reaching sensor. Wiring damaged or disconnected.	Refer to "How to Access Ball Count Sensor and Blower Motor" Check for balls jammed in ball tracks. Check wiring from main board to sensor. (AACE3200)
	Ball Sensor is faulty.	Green Light on sensor is normally ON. It will go OFF when sensor is blocked. Sensor voltage will drop from normal 3.2 Volts DC down to 0 Volts when blocked. Replace sensor if needed. (AABD4012)
	Faulty Main Board.	Replace main board to isolate the problem. (A5NEWGEN1)

Sym	ptom Probable C	ause Remedy
Mouth is not moving.	Mechanical problem with assembly binding. Check set screw on motor. Tighten if needed.	Inspect pivot mechanisms on left and right side of mouth. Left side of mouth of mouth
	Back door safety switch not allowing motor to turn.	Ensure switch is wired correctly. Replace switch. (A5SW7000)
	Faulty wiring.	Check for 12 Volts DC at motor. If none –check wiring from main board to motor(AACE3200) Replace main board. (A5NEWGEN1)
	Motor problem.	12 Volt DC is at motor. Replace motor. (AAMO4101)
	Check for 12 Volt DC at motor.	No 12 Volt at motor. Check wiring from main board to motor. (AACE3200) Replace main board. (A5NEWGEN1)
Mouth moves at power ON, but not in game play.	Home sensor not reading silver tape. Faulty wiring. Faulty Sensor	Inspect and clean silver tape strips on wheel. Refer to "Mouth Motor and Sensor Alignment" Check wiring continuity from sensor to main board. (AACE3200) Replace sensor if needed. (AABD5010)
Mouth moves, but not all the time.	Notch sensor not reading all notches. Faulty wiring. Faulty Sensor	Inspect and clean sensor and notches that the sensor sees. Refer to "Mouth Motor and Sensor Alignment" Check wiring continuity from sensor to main board. (AACE3200) Replace sensor if needed. (AACB4401)

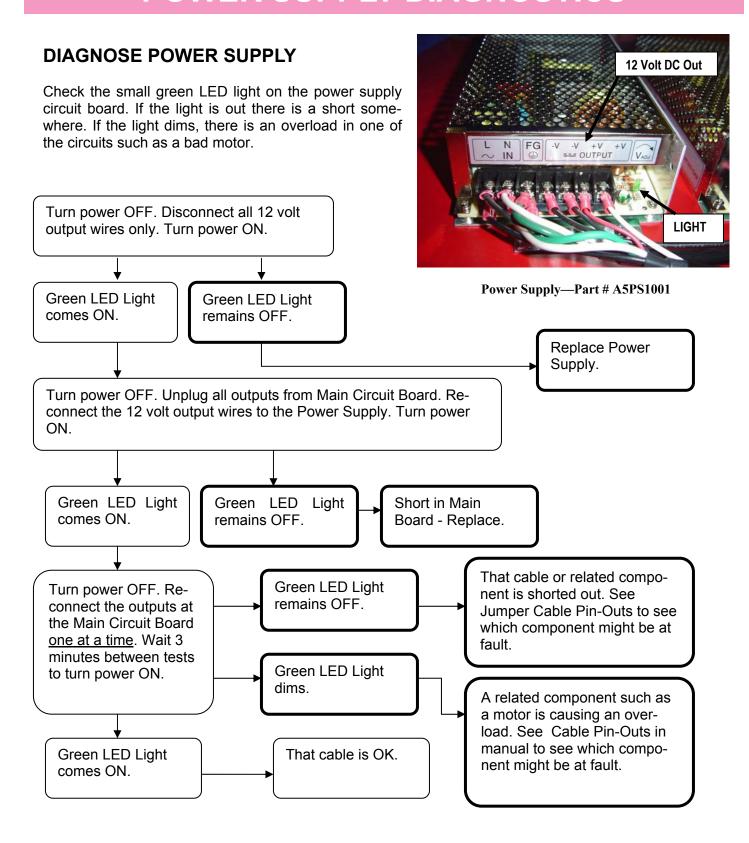
Sympto	om Probable Cause	Remedy
Tickets do not dispense.	Ticket tray empty due to faulty low ticket switch or broken/ loose wires. Switch stuck or switch wire bent out of position	Fill ticket tray. Replace low ticket switch(AASW200). Repair wiring. (AACE3219,AACE3206) Clean ticket tray of dirt and loose tickets or debris. Bend switch wire to correct position under tickets.
	Faulty cable to dispenser.	Check wiring continuity from dispenser to main board (AACE3219,AACE3206) Check for pinched, broken or disconnected wires. Replace as necessary.
	Dirty opto-sensor or paper dust buildup in ticket dispenser	Clean with compressed air and if necessary wipe sensor with isopropyl alcohol on a cotton swab.
	Notch on tickets too shallow.	Flip tickets and load upside-down to have large cut notch toward opto sensor.
	Ticket dispenser faulty.	Replace dispenser with spare working dispenser (A5TD1)
	Main circuit board malfunction.	Replace main board if possible to isolate the problem to the main circuit board. (AANEWGEN1)
Wrong number of tickets dispensed.	Ticket Pattern set wrong.	Enter menu and cycle to N5. Verify correct ticket pattern selected. Cycle to N6 (Mercy Tickets) - verify correct setting. Cycle to N7 (Divide by 2) - verify correct setting. Cycle to N8 (Fixed Ticket) - verify correct setting.
	Dirty opto-sensor on ticket dispenser.	Clean with compressed air or wipe with isopropyl alcohol on a cotton swab.
	Many tickets in memory. If ticket meter is counting the tickets coming out, then reset game.	Turn game off, wait 10 seconds, and turn game back on.
	Faulty ticket dispenser.	Replace with spare working dispenser (A5TD1).
	Main circuit board malfunction.	Replace main board if possible to isolate the problem to the main circuit board.
Menu buttons	Stuck pushbutton.	Inspect pushbutton to make sure it is not stuck. Check continuity on connector.
do not work.	Cable problem.	Check cable from pushbutton to main board. (AAPB2700 & AACE3200)
	Faulty pushbutton.	Replace pushbutton. (AAPB2700)

Symptom	Probable Cause	Remedy
An extra Dot on Display Board.	The Dot means an error has occurred.	Refer to Error Code Section.
Part of a display is not showing	Segment faulty.	Replace display board. (AABD2603) Refer to Display & Speaker Wiring Diagram.
Display not functioning properly.	Display not receiving correct signals from main board.	Communication problem with main board. Check AACE2603 cable (J10) on main board.
	Faulty Main Board	Replace main board if possible to isolate the problem to the main circuit board.
Counters do not work.	The 2 wires crimped together may be faulty	Inspect crimp to ensure good connection.
Game counter clicks at start of each game.	Faulty Cable.	Check cables from counters to main board. (AACO1000, AACE3201)
Ticket counter clicks as tickets come out of game.	Faulty Main Board.	Replace main board. (A5NEWGEN1)
AC cabinet lighting not working.	Cable problem from power supply to LED lights.	Check LED lights (AACE1253) for broken or disconnected wires. Check cable to power supply (AACE1258) to ensure it is connected to power supply.

ERROR CODES

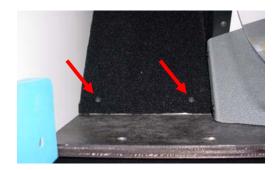
There are a few ways the game will show an error. There will be a dot on the display board during game play. At power ON, the game will display error codes. In the menu, select "N11 - Diagnostics" to show error codes		
L	L will show when switch is held down by tickets. If L is not showing: Ticket tray empty. Faulty low ticket switch. Broken/loose wires.	When tickets are in game, L should show in the diagnostic N11. Load tickets. Make sure ticket stack rests on top of wire actuator of switch. Replace switch. (AASW200) Check cable connections from switch to main circuit board. (AACE3219, AACE3206)
1	Ball scoring sensor is blocked.	Refer to "How to Access Ball Count Sensor". Clean sensor and check for broken balls. Check cable from sensor to main board. (AACE3200) Replace sensor. (AABD4012)
2	Motor sensor is blocked.	Refer to "Mouth Motor and Sensor Alignment". 2 should only show in diagnostics when wheel encoder is blocking sensor. Clean sensor. (AABD4012) Check cable from sensor to main board. (AACE3200) Replace sensor. (AABD4012)
O	Coin switch is held down or stuck.	Unplug one coin switch at a time and verify coin switch is wired normally open. 5 Volts between white and black wires. Check connectors and continuity on wires. (AACE3202, AACBL4A-DOOR) Replace coin switch if needed. (A5SW4000)
-	No switches stuck.	No switches blocked or stuck. All switches open.

POWER SUPPLY DIAGNOSTICS

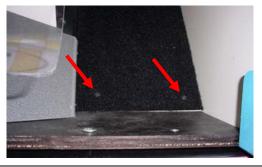


HOW TO: ACCESS POWER SUPPLY

Open top locked marquee of game and remove front plexi from game.



Remove 2 screws in carpet on left side.



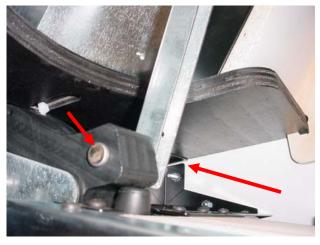
Remove 2 screws in carpet on right side.



Remove 3 screws in wood on left side.



Remove 3 screws in wood on right side.



Reach under handle assembly and remove cotter pin linking the handle outside the game with the shovel.

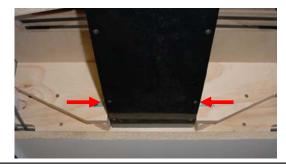
Carefully remove shovel assembly from cabinet.

HOW TO: ACCESS BALL COUNT SENSOR & BLOWER MOTOR

Unplug game to ensure balls will not blow around as game is being disassembled. Unlock back door and remove from game. The black plastic track will be removed from game.

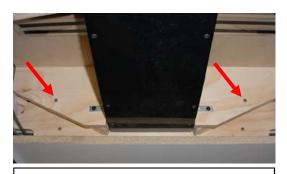


Remove 2 screws from top of black track. One in left side, one in right side.



Remove these 2 screws from side of black track. One in left side, one in right side.

Black plastic track can now be slid up and out of cabinet.



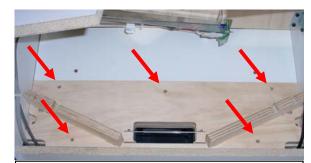
Remove these 2 screws to remove wood top cover of ball area.



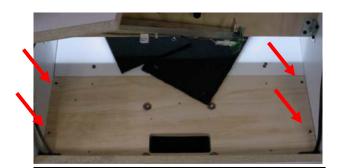
Ball area is now exposed. Remove any broken balls from area and clean ball tracks.

Ball count sensor can now be seen and tested or replaced if needed.

If blower motor needs to be accessed, remove balls and continue to next steps.

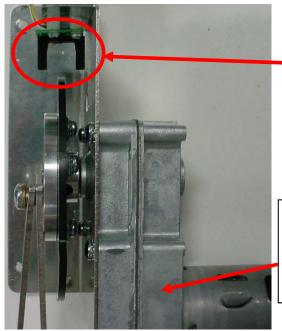


Remove these 5 screws to remove wood cover of blower.



Remove these 4 screws to remove blower assembly.

HOW TO: ALIGN MOUTH MOTOR & SENSOR



Notch Sensor (Part # AACB4401)

This sensor "sees" the notches of the notch wheel.

- Game keeps track of mouth position with this sensor.
- 3.3 Volts DC normally between black and white wires.
- Drops to 0 Volts DC when notch is blocking sensor.

Mouth Motor (Part # AAMO4101)

Motor will go forward and backward to open and close mouth.

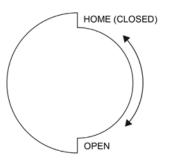
- 12 Volt DC motor.
 - 5-6 Ohms



Encoder Wheel (Part # AACA3258)

This black plastic blocks sensor to position mouth. (Open or Closed)

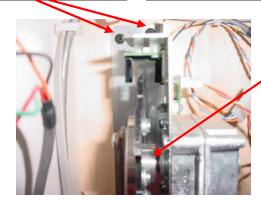
- The mouth is closing when sensor is being blocked.
 - The mouth is opening when sensor is clear.
- Top of wheel rotates toward back of game and down.
- Important that "Motor Side" is installed toward motor.



HOW TO: CHANGE SENSOR

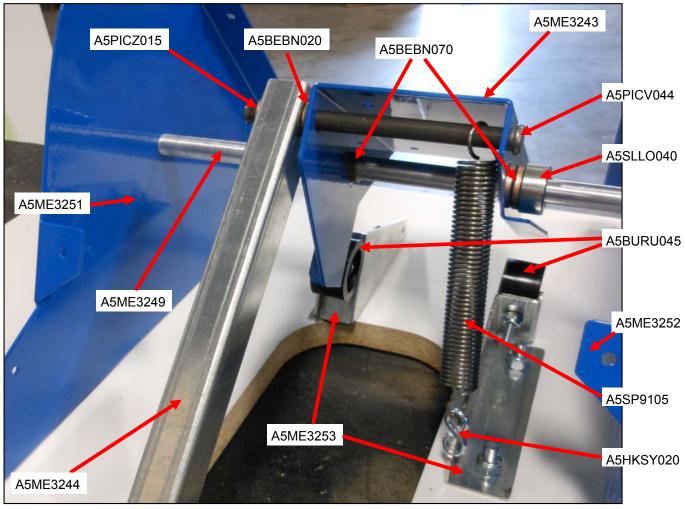
- 1.) Remove 2 sets of nuts and bolts
- 2.) Remove 4 screws in motor mounting plate.
- 3.) Remove motor assy from game.
- 4.) Remove set screw in hub.

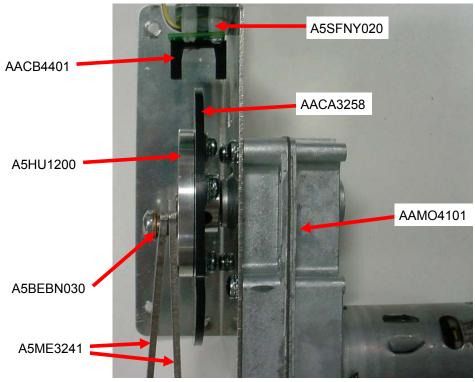




4.) Replace faulty sensor and re-assemble parts.

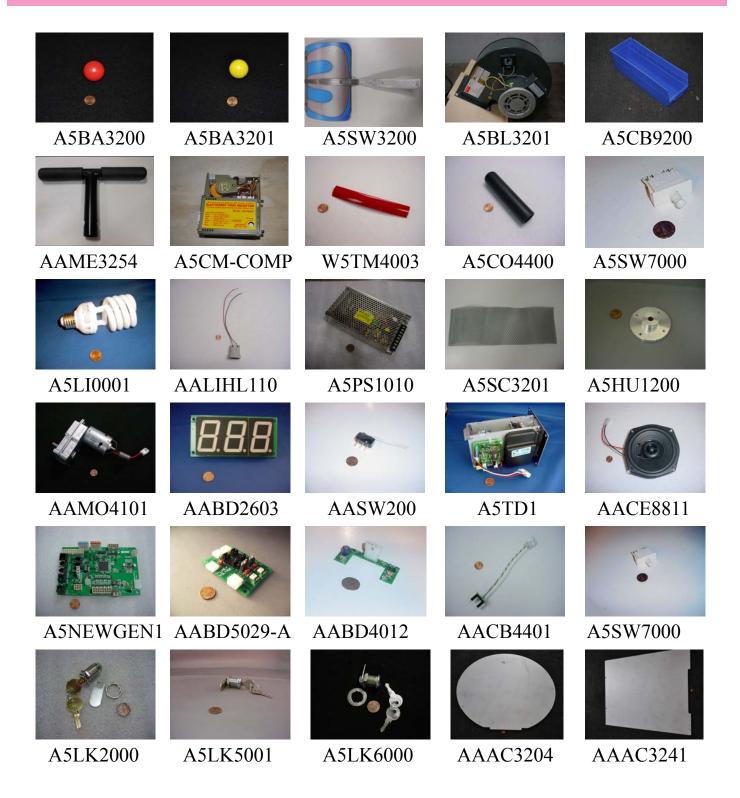
HANDLE & MOTOR ASSEMBLY PART NUMBERS





You can get this game at www.magic-play.eu

PARTS IDENTIFICATION



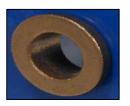
PARTS IDENTIFICATION



PARTS IDENTIFICATION



A5ME3237



A5BEBN070



A5ME3243



A5ME3249



A5SLLO040



A5ME3251



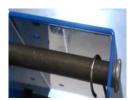
A5ME3252



A5SP9105



A5HKSY020



A5PICV044



A5ME3244



A5BEBN020



A5BURU045



A5ME3253



A5PICZ015

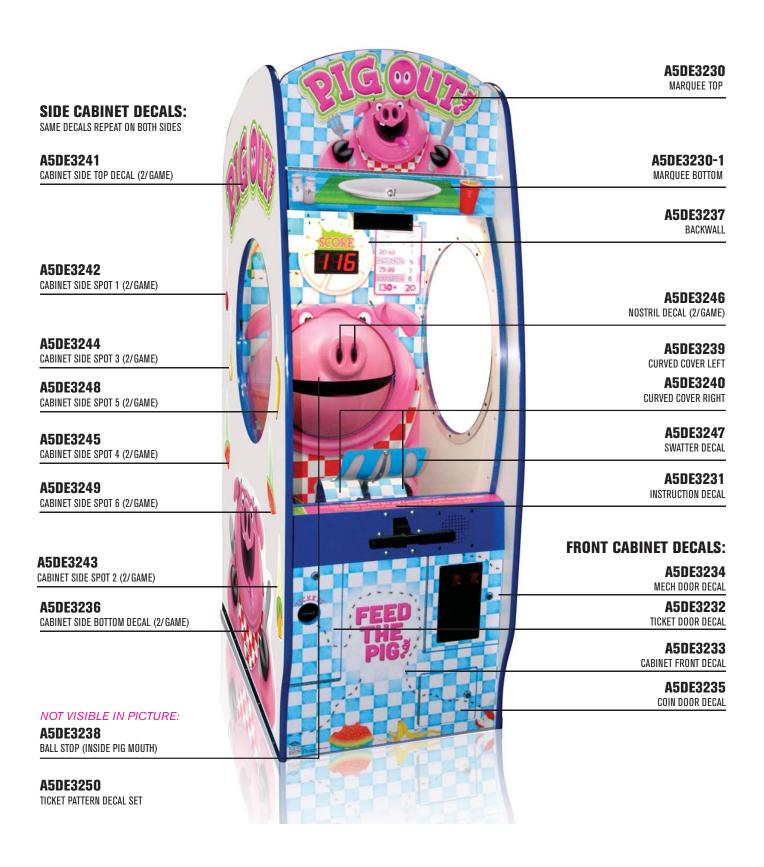


A5ME3235

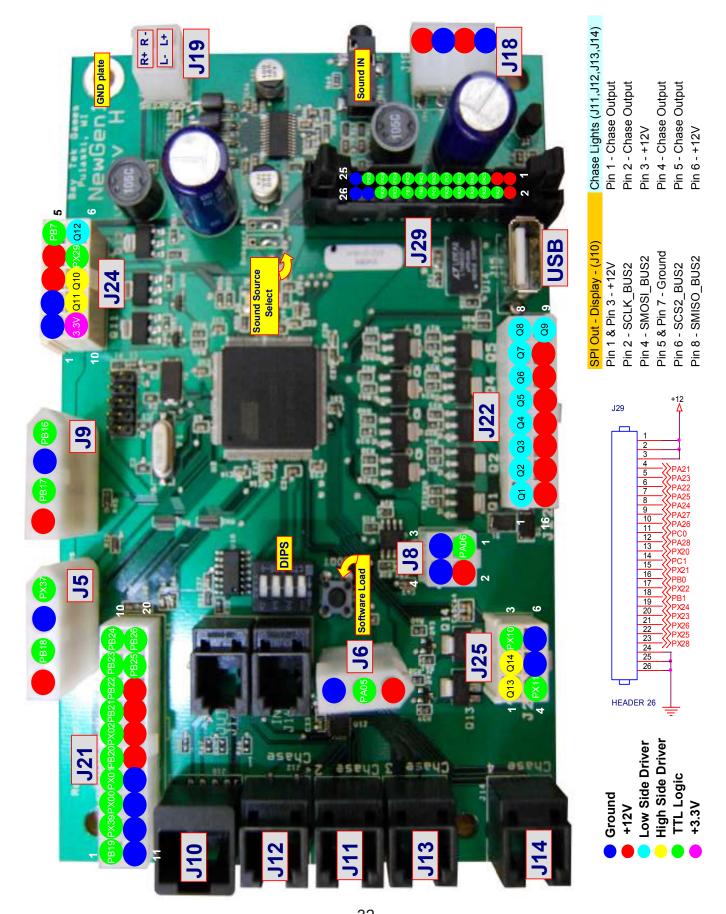


A5ME3236

DECAL IDENTIFICATION



MAINBOARD PINOUT



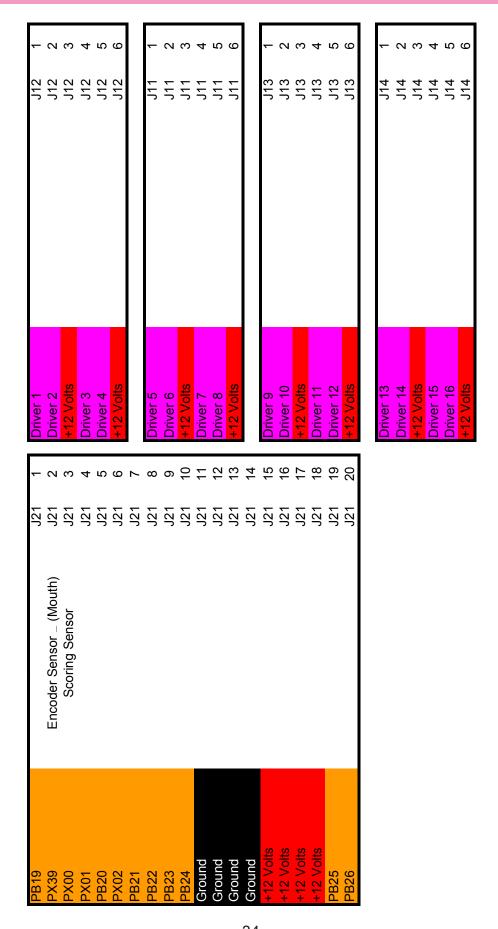
You can get this game at www.magic-play.eu

MAINBOARD PINOUT GUIDE

BayTek Hardware REV D Pinout - Version 1	D Pinout - Version 1						
Pin Type	Purpose	Ref	Pin #	=Low Side Driver			
LOWSIDE #1,w diode	Mouth Motor Forward (Lowside)	J22	-	=High Side Driver			
LOWSIDE #2, w diode	Mouth Motor Reverse (Low Side)	J22	2	= TTL Input/Output			
LOWSIDE #3	Blower Relay	J22	က	= LED Constant Current Drive	rent Drive		
LOWSIDE #4		J22	4	= 12 Volts			
LOWSIDE #5		J22	2	= Ground			
LOWSIDE #6		J22	9	a			
LOWSIDE #7		J22	7	Pin Type	Purpose	Ref	Pin #
LOWSIDE #8	Mechanical Counter #1	J22	œ	Ground		J24	7
LOWSIDE #9	Mechanical Counter #2	J22	6	Ground		J24	7
+12 Volts		J22	7	+12 Volts		J24	က
+12 Volts		J22	12	+12 Volts		J24	4
+12 Volts		J22	13	PB7		J24	2
+12 Volts		J22	4	LOWSIDE #12		J24	9
+12 Volts		J22	15	PX29		J24	7
+12 Volts		J22	16	HIGHSIDE #10		J24	∞
+12 Volts		J22	17	HIGHSIDE #11		J24	6
+12 Volts		J22	18	3.3V		J24	10
+12 Volts		J22	19				
+12 Volts		J22	20	PX37	Lo Ticket Switch Input	J5	1
			Ī	Ground	Lo Ticket Switch Ground	J2	7
HIGHSIDE #13	Mouth Motor Forward (Highside)	J25	1	PB18		J5	က
HIGHSIDE #14	Mouth Motor Reverse (Highside)	J25	7	+12 Volts		J5	4
PX10	Service Button 1	125	က				
PX11	Service Button 2	125	4	PB16	Ticket Notch #1	6f	7
Ground		J25	2	Ground	Ground for Ticket Dispensor	60	7
Ground		J 25	9	PB17	Ticket Motor #1	6 6	က
				+12 Volts	Power for Ticket Dispensor	96	4
+12 Volts	Coin Door Power	96	1				
PA05	Coin Input	96	7	PA06	DBA Input	98	_
Ground	Coin Ground	ЭС	3	+12 Volts		8	7
				Ground		98	က
				Pullog		<u>α</u>	_

You can get this game at www.magic-play.eu

MAINBOARD PINOUT GUIDE



You can get this game at www.magic-play.eu

MAINTENANCE LOG

If repairs are necessary, it is good practice to keep a log of repairs done and parts ordered. The chart below will assist you in tracking your game's maintenance.

DATE	MAINTENANCE PERFORMED	PARTS ORDERED	INITIALS

TECHNICAL SUPPORT

Excellent customer service is very important to Bay Tek Games!

We know that keeping your games in great operating condition is important to your business.

When you need us, we are here to help. You can call us for free technical assistance, and you can count on us to have parts on-hand to support your game. We offer options that fit your needs.

Electronics / Circuit Boards - Repair Options

Repair & Return – If you have Circuit Board issues with your Bay Tek game, you can send the board to us and we'll repair it right away. Most items sent to us are repaired and returned to you within two days. This option is your best value as we offer this fast turn-around service at the most reasonable price.

Advance Replacement – If you have Circuit Board issues with your Bay Tek game, but you don't have time to send in your board in for repair, give us a call and ask for an Advance Replacement. We'll send you a replacement board that same day (pending availability). When you get your new board, just repackage the defective board in the same box and send it back to us. We make it easy by including a UPS Return Shipping label for you to put on the box (not available for international shipments). This is your best option when you need to get your game up and running as quickly as possible!

Spare Parts – Take matters into your own hands and purchase new spare Circuit Boards for your Bay Tek games. Many of our games share the same main-board electronics. This means you can buy one set of spare electronics to support many of your Bay Tek games. Spare boards allow you to get your game up and running the quickest and provide you a valuable troubleshooting option. Call our technicians to get recommendations for what you should keep on hand for spare parts!

Technical Support:

"You" are the best tool for troubleshooting! Your abilities to understand the game and your skills to repair the game are invaluable to us! If you need help, you know you can call us. It's not easy to diagnose a game remotely by phone, but our technicians do a great job. They'll need your help to perform some troubleshooting steps and convey to them exactly what's happening with your game.

Returns, Credits, & Fees:

NOTICE! ALL ITEMS being sent to Bay Tek Games for repair or return, etc. require prior Return Authorization! Bay Tek Games will provide a Product Return Form with an authorizing Ticket Number for each item to be returned. Please be certain to include this document with all shipments! **Late Fees and Non-Return Fees** - Advance Replacement and Warranty Replacement items require the defective items to be returned by Bay Tek games promptly to avoid Late Fees. We expect items to be returned with 10 working days. Late fees are invoiced monthly. Late fees are non-refundable under any circumstance! Any item not returned within 90 days will be invoiced in full as a replacement part. **Bench Fees** - Bench fees will apply for each electronic item returned to Bay Tek Games (this includes unused Advance Replacement items). This charge covers our cost to inspect, evaluate and retest each item. Please note that returned items that do not pas our tests will be charged accordingly as replacement items or advance replacements.

Restocking Fees - Unused items returned for credit will be credited minus a restocking fee. Items must be returned with in 30 days of purchase in order to qualify for any credit amount. No shipping charges will be credited.

WARRANTY

Bay Tek Games warrants to the original purchaser that all game components will be free of defects in workmanship and materials for a period of 6 months from the date of purchase. If you fill out the registration card in the cashbox of the game, Bay Tek will add another 3 months to your warranty, free of charge.

Bay Tek Games will, without charge, repair or replace defective component parts upon notification to the parts/service department while the game is under warranty.

Warranty replacement parts will be shipped immediately, via ground service, along with a Product Return Form for the return of defective parts.

Defective parts must be shipped back to Bay Tek Games unless otherwise instructed. Items not returned to Bay Tek Games will be invoiced as replacement parts.

This warranty does not apply in the event of any misuse or abuse to the product, or as a result of any unauthorized repairs or alterations. The warranty does not apply if any serial number decal is altered, defaced, or removed from its original position.



ATTENTION



In order to maintain the safety & compliance certifications of this game, ONLY approved parts may be used. For approved replacement parts, refer to the parts list in this manual.

Should you need your game serviced, determine the serial number from the decal placed on the front of this manual, or locate it on the back of the game. Then contact our Service Department at: 920.822.3951 or e-mail: service@baytekgames.com

NON-WARRANTY

Options and estimated charges will be provided to you for your approval.

Please remember that any items being sent to Bay Tek Games must include prior return authorization from our Parts & Service Department.

This approval will include a Product Return Form which is required to be included with any incoming shipments. Repaired parts will be shipped back using the same method in which they were received. Repairs are warranted for 30 days from the date of return shipment.

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